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MEETING:	Penistone Area Council
DATE:	Thursday, 7 June 2018
TIME:	10.00 am
VENUE:	Council Chamber, Penistone Town Hall

AGENDA

- 1 Declarations of pecuniary and non-pecuniary interests

Minutes and notes

- 2 Minutes of the Penistone Area Council meeting held on 5th April, 2018 (PAC.07.06.2018/2) (Pages 3 - 6)
- 3 Penistone East and West Ward Alliance held on 5th April, 2018 (PAC.07.06.2018/3) (Pages 7 - 8)

Items for decision

- 4 Procurement and Financial Update (PAC.07.06.2018/4) (Pages 9 - 28)

Performance

- 5 Report on the Use of Ward Alliance Funds (PAC.07.06.2018/5) (Pages 29 - 34)
- 6 Performance Report Q4 (PAC.07.06.2018/6) (Pages 35 - 96)
- 7 Twiggs 6 month update (PAC.07.06.2018/7)
- 8 Bumping Spaces (PAC.07.06.2018/8)

Items for information

- 9 Principal Towns Programme - Update (PAC.07.06.2018/9)

To: Chair and Members of Penistone Area Council:-

Councillors Barnard (Chair), David Griffin, Hand-Davis, Kitching, Millner and Wilson

Area Council Support Officers:

David Shepherd, Penistone Area Council Senior Management Link Officer
Elaine Equeall, Penistone Area Council Manager
Kate Faulkes, Head of Service, Stronger Communities
Peter Mirfin, Council Governance Officer

Please contact Peter Mirfin on email governance@barnsley.gov.uk
Wednesday, 30 May 2018

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MEETING:	Penistone Area Council
DATE:	Thursday, 5 April 2018
TIME:	10.00 am
VENUE:	Council Chamber, Penistone Town Hall

MINUTES

Present Councillors Barnard (Chair), David Griffin, Hand-Davis, Millner and Wilson.

40 Declarations of pecuniary and non-pecuniary interests

There were no declarations of pecuniary and non-pecuniary interests.

41 Minutes of the Penistone Area Council meeting held on 8th February, 2018 (PAC.05.04.2018/2)

The Area Council received the minutes of the previous meeting held on 8th February, 2018.

The meeting noted that the consultation on the additional housing sites in the villages had now closed, with developers having submitted objections on the basis that further additional sites should be included. There was concern that developers would be emboldened to submit applications in what local Members considered to be inappropriate locations, although it was noted that the conclusion of the Local Plan would make it easier to resist them in planning terms.

Members referred to the proposed Ward Alliance funding application in respect of activity associated with Tour de Yorkshire. Whilst fewer visitor numbers were anticipated in Penistone compared to last year's cycle race, work was being undertaken to make this a successful event and attract large numbers of spectators. Consideration was being given to storage arrangements for banners and other equipment associated with the cycle races, perhaps somewhere in the Paramount Cinema, although there was likely to be a cost associated with this.

RESOLVED that the minutes of the Penistone Area Council meeting on the 8th February, 2018 be approved as a true and correct record.

42 Notes from the Penistone East and West Ward Alliance held on 22nd February, 2018 (PAC.05.04.2018/3)

The meeting received the notes from the Penistone East and West Ward Alliance meeting held on 22nd February, 2018.

The meeting noted that an infographic to explain the achievements of the Ward Alliance has been produced and publicised, and a new Ward Alliance Plan is being developed for consideration at the next Ward Alliance meeting.

Members commented on progress in developing plans for events to commemorate the 100th Anniversary of the end of World War One, both in Penistone and through the Parish Councils. An application for Ward Alliance funding in respect of these projects was expected to come forward in due course.

RESOLVED that the notes from the Penistone East and West Ward Alliance meeting held on 22nd February, 2018 be received

43 Report on the Use of Ward Alliance Funds (PAC.05.04.2018/4)

The Area Council Manager introduced a report outlining the use of the Ward Alliance Fund during 2017/18 and noting that the full allocation had been spent in the year. It was noted that Ward Alliance funding had been increased by an allocation from the Area Council in 2017/18 and there would be a need to consider in due course whether to make a similar allocation during 2018/19.

The meeting noted that the Penistone Pigeon Defences had not proved particularly successful and other approaches may need to be considered in due course. Twiggs Clean and Tidy contracted service have indicated that they would ensure the cleanliness of the areas affected ahead of specific events to be held in the town centre if sufficient involvement from businesses and volunteers could be secured.

RESOLVED that the report be noted.

44 Performance Update (PAC.05.04.2018/5)

The Area Council Manager introduced a report giving an interim performance update for the Area Council's commissioned work and projects, bearing in mind that the year-end position would be reported to the next meeting in June.

The meeting noted that an underspending was anticipated on both the Bumping Spaces and Penistone youth projects, which would allow the projects to continue for slightly longer. More detail on this would be given in the June report. Members commented on the potential need for future youth project support to focus on activities to divert anti-social behaviour in the market and station areas of Penistone.

Bumping Spaces has enabled individuals to provide valuable peer support to vulnerable individuals in their networks especially during the recent bad weather. The project outcomes were really positive, particularly their ability to network with other organisations. Representatives from the Penistone project would be attending a regional conference in Doncaster to tell their stories. Bumping Spaces is also linked with the emerging Penistone Community Ale House, which is submitting a Ward Alliance application. This project would need to aim to provide more than a public house and could provide a useful community space to support projects such as Bumping Spaces. The Penistone FM open day had limited attendance due to the weather, but there is real interest in the project. Volunteers and trainees have broadcasted to the wider community and made contacts with groups to help promote them through broadcasts. A number of positive stories had been generated by the Age UK work during the bad weather, particularly with contacts through Barnsley Council being referred to the project so that vulnerable older people could be helped during the snow.

The recent wintery weather had resulted in some of the DIAL sessions being postponed. Members noted that there were still high levels of demand for the DIAL project, to support with welfare and disability benefit claims. The Area Council Manager was discussing options with the DIAL project manager and advice worker to

help alleviate waiting times. The outcome of these discussions would be reported to the June meeting.

Members noted that the contract for Penistone Matters magazine was currently out to tender, with the Area Council covering delivery costs only. Further discussions were required with Communications regarding the reach/distribution of the magazine. The next edition was due to be issued in June, so the likely deadline for copy would be sometime in May. It was noted that the information about the Sloppy Slippers project would be a good story to include.

The meeting noted that the Twiggs Clean and Green project continued to perform well, in spite of the weather conditions during the first full quarter of the contract. The meeting noted that Twiggs recently identified a vacancy, and Members queried whether this was in relation to the Penistone contract. The Area Council manager will investigate if this will have any effect for the Penistone contract. The meeting noted that Twiggs continued to work well with community groups, although it was not clear how information about dates of litter picks, for example, were notified to local Councillors or the community more generally.

RESOLVED:-

- (i) that the progress on the Area Council's commissions and projects as identified in the report be noted;
- (ii) that the Area Council Manager liaise with Mark Miller to consider how the Penistone youth project might focus activity to tackle anti-social behaviour; and
- (iii) that the Area Council Manager would discuss the issue of providing information on litter picks and whether progress would be affected by current vacancies when she met Twiggs at the next contract meeting.

45 Area Council Procurement and Financial Update (PAC.05.04.2018/6)

The Area Council Manager introduced a report giving an update on commissioning and procurement activity in respect of isolated and vulnerable older people service, the Working Together Fund and the Clean and Tidy service. The report also outlined the current financial position and projected this into 2018/19 having regard to the expected forward commitments.

Members noted the allocation of £10,000 by the Area Council to the Penistone East and West Ward Alliance in 2017/18 and that this would affect availability for commissioning other activity if Members were minded to make a similar allocation in 2018/19. The meeting discussed proposals for traffic calming measures, referred at Section 7.2 of the report, and amounting to £15,300 in total to be funded from an available allocation of £52,500. It was noted that Thurgoland Parish Council had indicated a willingness to contribute £1,000 towards the cost of the sign into the village, although the estimate now given was significantly greater than anticipated, due to the additional highways works that would be required. On the wider issue of road safety, Members commented on the contribution that could be made by the South Yorkshire Camera Partnership but that they lacked information on how this operated.

The meeting noted the success of the Working Together Fund and the range of projects supported by it. The 2017/18 underspend of £33,856 would be carried forward into 2018/19. The Working Together Fund Panel was due to consider whether the South Pennine Bus Company should be funded for a further 12 month period, at a maximum cost of £20,000. The Area Council Manager circulated further information on the performance of this service identifying the number of passengers using this service as the basis for Members to take a view on the future of this contract in advance of consideration by the Panel. The meeting also noted comments by the South Yorkshire PTE about the potential impact on commercial services and its long-term sustainability, although it had not followed this up with detailed information.

RESOLVED:-

- (i) that the update on procurement activity be received;
- (ii) that the update on the Working Together Fund and the proposals for the 2018/19 grant process, as outlined at paragraph 4.6 of the report, be noted;
- (iii) that the support expressed by the Area Council for the community transport service to continue for a further year be noted at a cost of up to £20,000, and a further application to the Working Together Fund for this purpose be encouraged;
- (iv) that the Ward Alliance Fund allocation for 2018/19 be noted and further consideration be given to the anticipated demand on this and the Working Together Fund at the Area Council meeting in June;
- (v) that the speed indicator device and the Thurgoland boundary sign proposals be considered for funding contribution via the Penistone East and West Ward Alliance , to be presented as separate project proposals;
- (vi) that, specifically in respect of the Thurgoland boundary signs, the Area Council Manager seek to confirm that Thurgoland Parish Council will still contribute £1,000 to the cost of this and to suggest that the Parish Council should contact local companies to seek a contribution towards the cost by way of sponsorship; and
- (vii) that the financial update including the budget for the 2018/19 financial year as set out at Section 8 of the report be noted.

Chair

NOTES OF PENISTONE WARD ALLIANCE MEETING
Thursday 5th April 2018, Penistone Town Hall

1. Present: Cllr Robert Barnard (Chair), Graham Saunders, Cllr Paul Hand-Davis, Cllr Andrew Millner, Allen Pestell, Bob Blythe, Cllr John Wilson, Jonathan Cutts, Bob Green

In Attendance: Stephen Miller

Apologies: Cllr David Griffin, Cllr Joe Unsworth, Adrian James, Ann White, Richard Popplewell, Richard Leech

2. Declarations of Pecuniary and Non-pecuniary Interest

Graham Saunders, Jonathan Cutts, Andrew Millner and Paul Hand-Davis declared a non-pecuniary interest in the Penistone Town Council Tour de Yorkshire application.

Bob Green declared a non-pecuniary interest in the Royd Community Garden application.

3. Correspondence

None.

4. Notes of the Meeting Held on 22nd February 2018.

Members agreed that the notes of the meeting were an accurate record.

5. To Consider any Matters Arising from the Notes

Sloppy slippers project update provided.

6. Penistone Ward Alliance Dates

Meeting dates for 2018-2019 shared.

7. Ward Alliance 2018-2019 Update

Cllr Barnard confirmed an allocation of £20,000 for the Penistone Ward Alliance for this financial year.

8. The following applications for financial assistance were considered:-

a) Hoylandswaine Community Magazine

Request for £1,000 to print a community magazine for Hoylandswaine. The group were congratulated on receiving enough commercial income to fund half of the costs. It was recommended they should continue to pursue this with the aim of the magazine being self-financing. Members recommended an allocation of £1,000.

b) Penistone Tour de Yorkshire

Request for £2,500 for decorations and community engagement activities for the Tour de Yorkshire. Members noted the importance of large events to Penistone's visitor economy and making a good impression. Members recommended an allocation of £2,500.

c) Tankersley WW1 Project

Request for £1,260 to deliver a heritage project linked to the 100th anniversary of the end of WW1. Members noted the VAT will be reclaimable and should be removed. Members recommended an allocation of £1,050.

d) Underneath the Stars Festival

Request for £2,868.40 to support volunteers at the festival. Members discussed using Ward Alliance funding to support a Community Interest Company. Members recommended an allocation of £1,000 to support the purchasing of volunteer t-shirts providing correct logos were used as acknowledgement.

e) Penistone Alehouse Project

Request for £3,070 to support the formation of the Penistone Alehouse Project. Members thought the project was a little too early in its life for Ward Alliance funding. Questions were also raised about the commercial nature of the project and appropriateness for council funding. Members rejected the application.

f) Thurgoland Village Hall

Request for £2,000 for new security doors for the village hall. Members commented on the excellent service the hall provides to the community thanks to the efforts of volunteers. Members recommended an allocation of £2,000.

g) Penistone Garden of Remembrance

Request for £2,000 to create a remembrance garden in Penistone St John's church yard. Members supported the aims of the project but elements of the fundraising were incomplete so an accurate project budget wasn't provided. Members recommended an allocation of up to £2,000, to be released once a final budget was in place.

h) Royd Community Garden

Request for £2,000 to develop the new Royd Community Garden in Millhouse Green. Members commented on the excellent start made by this new group. Members recommended an allocation of £2,000.

9. Any other business

None

10. Date and time of next meeting

Members agreed that the next meeting would be held on the 17th May 2018, 7pm at Penistone Town Hall.

BARNSELY METROPOLITAN BOROUGH COUNCIL

Penistone Area Council
June 7th 2018

Report of the
Penistone Area Council Manager

Agenda Item:

Penistone Area Council Procurement and Financial update report

1.0 **Purpose of Report**

1.1 This report provides members with an update on the following commissioning and procurement activity:

- Isolated and Vulnerable Older People Service
- Working Together Fund
- Clean & Tidy Service

1.2 The report outlines the current financial position.

2.0 **Recommendations**

2.1 That members receive the update on the procurement activity.

2.2 That Members consider the options for discussion to continue to address the needs of isolated and vulnerable older people in Penistone and that a preferred option is presented for decision at the Penistone Area Council on July 19th 2018.

2.3 That members note the update on Working Together Fund and proposals for 2018/19 grant process at 4.8

2.4 That Members note the Ward Alliance Fund allocation for 2018/19 and consider anticipated demand on this and the Working Together Fund at the next Area Council meeting.

2.5 That Members note the update on the Twiggs Clean and Tidy contract from within this report and at the presentation under item 7 on the agenda of this meeting, to enable a future decision required at Area Council on July 19th 2018 regarding extension to the contract.

2.6 That Members note the financial update on the budget for 2018/19

3.0 **Isolated and Vulnerable Older People Service**

At the Penistone Area Council meeting held on the 14th April 2016 Members agreed the draft specification of requirements to procure a service to address the needs of

isolated and vulnerable older people in the Penistone East and West area.

- 3.1 Age UK were selected as the preferred provider and a 12 month contract with a value of £70,000 started in January 17 for one year with the option to extend the project for a further year at the discretion of the Penistone Area Council.
- 3.2 Following consideration of a six month performance report and presentation at the Penistone Area Council meeting on the 3rd August 17, Members agreed a one year extension to run from 1st January 2018 to 31st December 2018 at a cost of £70,000 for 12 months. This is funded £17,500 from 2017/2018 budget to cover the period January – March 2018 and £52,500 from 2018/2019 Area Council budget.
- 3.3 Age UK presented details of their performance outcomes to date and advised of future service sustainability options, at a Member briefing on 17th May 2018 (see appendix 1). From this, Members concluded that whilst outcomes from the existing contract were being addressed satisfactorily, there is a need for further work beyond the lifespan of the contract to ensure a more sustained approach can be made to addressing the needs of isolated and vulnerable older people in the Penistone East and West area.
- 3.4 Appendix 2 (to follow) provides further detail through an options appraisal to allow Area Council to consider it's approach to how it might address this need and any associated funding implications. Any decision regarding a preferred option will be required at the Area Council meeting on July 19th 2018.

4.0 **Penistone Area Council Working Together Fund**

- 4.1 At a Penistone Area Council meeting in June 2015 Members agreed £120,000 over an 18-month period to establish a Penistone Working Together Fund. Successful applications meeting BMBC and Penistone Area Council priorities would be awarded between £5000 and £20,000.
- 4.2 Further to this decision, at the Member Briefing meetings on the 17th and 24th November 16 the Penistone Area Council Members considered their priorities for the 17/18 financial year and following a review of the projects funded to date agreed to support the continuation of the Penistone Working Together Fund. It was recommended that the remaining £32,038 of the Penistone Area Council 2016/17 commissioning budget be allocated to the Penistone Working Together fund and that £50,000 from the 2017/18 commissioning budget be allocated to continue the fund for 2017 /18. This gives a total budget of £202,038
- 4.3 To date the following applications have been approved:
 - Penistone roundtable: £11,660
 - Penistone Scout Group: £8050

- Trans Pennine Trail conservation volunteers: £6630
- Penistone FM, young people in radio: £15,627
- Penistone Bumping spaces: £19,836
- Sporting Penistone: £16,230
- Penistone Youth Activities: £8730
- DIAL Barnsley : £4275
- Penistone Wi-Fi Project: £5545 (£2365 Installation, £1800 Wifi costs, £1380 LED lighting)
- Bumping Spaces: £19,836
- South Pennine Community Transport, CIC: £5000
- Penistone FM, Community radio and training project: £19,840
- Cycle Penistone, CIC: £ 5990
- South Pennine Community Transport , CIC extension to Pilot: £6538
- DIAL Barnsley: £4395

4.4 Total applications to date = £158,181

4.5 At the Area Council meeting on the 5th October 2017 it was recommended to transfer £10,000 from the remaining underspend to top up the Penistone East and West Ward Alliance budget. This leaves the total remaining budget for the fund to date at £33,856

4.6 At the Area Council meeting on the 8th February 2018 it was agreed that the remaining underspend of £33,856 of the Working Together fund is carried forward to 2018/19 and that funds be promoted widely to attract applications.

4.7 At the Area Council meeting on 5th April, Members considered an option to use an allocation of remaining Working Together Funds to support the continuation of running the Community Transport bus pilot operated by South Pennine Bus Company for a further 12 months at a cost of £20,000. It was agreed that an application would be welcomed for consideration by the Working Together Panel which will be considered at its meeting on May 30th 2018. In light of this, Working Together Funds have not been widely publicised until the outcome is known.

4.8 Should the outcome be positive for the funding of the South Pennine Community bus Service, Members may need to consider if they wish to continue to promote the Working Together funds remaining, add to these from Area Council budget reserves or reallocate the funds.

5.0 **New Clean, Green and Tidy Service**

5.1 At its meetings on the 8th December 16 and 9th February 17, the Penistone Area Council agreed to tender a new Clean, Green and Tidy contract. Under a new procurement policy BMBC (the previous provider) would not be tendering for the service.

5.2

Twiggs Ground Maintenance Ltd were successful in being appointed as the preferred provider and started their contract on the 1st November 2017.

5.3

At the Area Council meeting of December 7th 2017, Twiggs Ground Maintenance Ltd presented an outline of the service they would be delivering to meet the contract requirements. Subsequent performance reports have been received by Area Council at meetings on February 8th and April 5th 2018 showing satisfactory progress against contract outcomes.

5.4

Twiggs Ground Maintenance Ltd will be providing further evidence of performance through presentation to Area Council at item 7 on the agenda for the meeting on June 7th 2018. Members are asked to note this to inform the future decision required at Area Council on July 19th 2018 regarding extension to the contract.

6.0

Ward Alliance funding

6.1

At the Area Council meeting on the 5th October 2017 it was recommended to transfer £10,000 from the remaining Working Together Fund underspend to top up the Penistone East and West Ward Alliance budget, providing a total budget for the Ward Alliance of £40,000 in 2017/18. This has been fully allocated up to the end of March 2018.

6.2

A Ward Alliance fund allocation of £20,000 has now been made available outside of Area Council Funds for the financial year 2018/2019.

6.3

Current demand is within budget, however should this increase there is sufficient resource (Ref: finance update table at 7.5) to enhance funding to community groups who can support Area Council priorities either by additional allocation to the Working Together fund or Ward Alliance Funds.

7.0

Finance Update

7.1

At the end of the financial year 2017/18, Penistone Area Council had allocated £194,843 of its total budget of £200,000 for the 2017/ 2018 financial year with previous years budgets fully committed. The remaining budget of £5157 (including £3362 uncommitted but identified for spend) has been carried forward to the 2018/2019 budget allocation.

7.2

The 2018/19 budget shows an allocation of £52,000 for the Age UK Barnsley contract (up to January 2019). There is currently scope within the 2018/19 budget to fund any of the options open for discussion, referred to in 3.4 (appendix two) to continue to support working Isolated and Vulnerable Older people.

7.3

Subject to performance and identified need for an extension of the Clean, Green and Tidy contract, £98,007 would be required from the 2018/2019 budget.

7.4

7.5 With current underspend from the 2017/18 budget there is potential for £51,288 available to spend against priorities for 2018/19

Contract Name	Delivery Body	Start Date	Length of Contract	Total Cost of Contract	Commissioning Budget 2014/15	Commissioning Budget 2015/16	Commissioning Budget 2016/17	Commissioning Budget 2017/18	Commissioning Budget 2018/19
Base Expenditure					200,000	200,000	200,000	200,000	200,000
Countryside Skills Training	Growfore	01-Oct-14	1 yr	£ 100,000.00	100,000	300,000	309,845	200,000	205,157
Countryside Skills Training Extension	Growfore	08-Sep-15	6 months	£ 54,600.00		54,600			
Clean & Green	BMBC	01-Nov-15	18 months	£ 160,000.00		35,555	124,445		
Clean & Green extension								15,974	
Working Together Fund	Various			£ 202,038.00		60,000	92,038	50,000	
Allocation to Ward Alliances/DWB 15-16	N/A	Aug-15		£ 40,000.00		40,000			
Allocation to Ward Alliances 16-17	N/A	Apr-16		£ 20,000.00			20,000		
Reducing Isolation in older people	Age UK	TBC		£ 138,346.00			70,000	17,500	52,000
Community Magazine distribution costs	Various			£ 6,724.00			3,362	3,362	
Allocation to Ward Alliances 17-18	N/A			£ 10,000.00				10,000	
Clean & Green 2017/18	Twiggs	TBA		£ 98,007.00				98,007	
Expenditure Incurred in Year					100,000	190,155	309,845	194,843	52,000
In Year Balance					100,000	9,845	-109,845	5,157	148,000
Allocation remaining from C/F						109,845	0	5,157	153,157
Earmarkings (to include C/F & unspent allocation)									
Actual spend for year									
Balance Including Any Base Expenditure Not utilised in Previous Financial Year									

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Penistone Social Inclusion Service

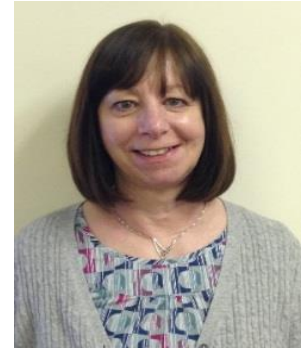
The half way through story

The Commission

- Penistone Area Council commissioned a Service to address the needs of lonely and isolated people especially older people
- Age UK Barnsley started providing the Service for people aged 50 and over from January 2017
- There are already good levels of volunteering and a great deal of excellent work happening with groups, services and activities in the area. Not all joined up
- Issues with the rural nature of the area and access to appropriate transport
- Need sustainability. New ways of working, partnerships, social action and community assets are key to the success of the service

The Staff

- Local Office base in Penistone Library
- Staff team started on February 2017.
- Karen Dennis- Working on group support, group development, community asset mapping and Eyes on the Ground.
- Ellen Hall- Working on individual support, volunteer induction and management and link to Community Transport



Groups and Activities

- Mapping the current groups and activities
- Supporting Existing Groups and Events
- Consulting and Creating New Sustainable Activity Groups. *Year 1 Target =6 Achieved=10*
- Launch and Eyes on the Ground Events
- Penistone Big Knit
- Keeping Penistone Warm
- Christmas Party

Volunteers

- Good Neighbours are volunteers who support older people in their own communities right across the Penistone Wards.
- They support with shopping, visiting people at home and helping them get out of the house and to keep appointments.
- There are 27 **formal** volunteers supporting older people as Good Neighbours and helping us to deliver events.
- In year 1, 63 volunteers delivered 1,328 hours of support into this service and these are just the ones we count.

Community Car Service

- Currently 6 drivers on the Community Car Service- Volunteers using their own cars
<https://www.youtube.com/watch?v=PB9LxKoJSTk>
- Partnership with Barnsley Dial a Ride and increasing registration
- Gives a supported and cost effective alternative to taxis for older people to attend appointments, maintain social activities and use local facilities.
- Operating for 1 year= 165 journeys so far

Individual Service

- 82 referrals to the individual service up to March 2018 and 918 interventions have taken place right across the area
- Personalised and holistic process enabling the individual to identify the support they need to address isolation.
- The reasons people become isolated are often complicated e.g. illness, disability, bereavement, mental health problems, lack of transport, lack of financial resources.
- Some people have needed a lot of input from the service
- We are able to measure the impact of the service for individuals by using the UCLA Loneliness Scale and Warwick Edinburgh Mental Wellbeing Scale.

Reviews carried out in Year 1 show that 63% of people feel less lonely as a result of using the service and 81% reported increased wellbeing.

Case Study

- 90 year old female lived alone for years and always been happy
- Referred to us by her GP as she started experiencing panic and anxiety following an illness
- Anxiety made her fearful of being on her own and stopped her attending hospital appointments
- Gave her help, support and techniques to cope with panic attacks and anxiety
- Linked her with a local volunteer who offered additional support
- Now attending medical appointments again and has even been to one of our groups as ready to start socialising again

Winter Register

- Started with Penistone Big Knit and Keeping Penistone Warm. More than 70 older people attended.
- 34 people identified themselves as being particularly vulnerable in extreme weather.
- Age UK Barnsley advised older people of extreme weather alerts Helped people prepare for winter conditions by supporting with shopping etc. Good Neighbours and local groups alert and ready to help.
- Mobile number made available for older people who had problems once the bad weather set in.
- Support given with shopping for basics, energy prepayment cards and GP appointments.

Year 2- 2018

- In Year 2 we are focusing more on the small communities around Penistone
- Using heat maps to identify where social isolation and fuel poverty intervention is needed e.g. Tankersley
- Linking in Information and Advice Services
- We are delivering Sloppy Slipper Events to replace damaged or inadequate slippers to stop falls.
- Summer BBQ, Safeguarding and Winter Warmth Event
- Growing number of activities and Community Car Journeys in the area and work with individuals.
- Developing the Winter Register
- Working on intergenerational activities.
- Feeling Well and health related groups

What People Say

“I can’t believe how helpful everyone has been. It’s really brought home that I don’t have to be on my own if I don’t want to be”

“I have hope now when I didn’t have any hope before. I don’t feel I am so by myself now and you have been my lifeline”

“I couldn’t have done this without you. My only worry now is that I have that many things to do I can’t fit everything in”

What's Next

- Reaching further into smaller communities, identifying isolated individuals
- Capitalising on what has already been done.
- Consultation for Principle Towns and Age Friendly
- Growing Good Neighbour and Community Car volunteer base
- Building up the Winter Register

What's Next

- Activities for Men- build on Men in Sheds initiative.
- Get people moving. Table Tennis, Walking Football
- Activities with health outcomes
- New partners- e.g. Psychological Services
- Supporting access to care services (Brokerage)
- Increasing Intergenerational Work

Thank you and any questions?

2018/19 WARD FUNDING ALLOCATIONS

For 2018/19 each Ward will have an allocation of £10,000 Ward Alliance Fund.

50% of the funding requires a match-funding element of volunteer time that directly relates to the project in question, or other match funding resources (such as free room hire or donations of goods and equipment). This reflects the fact that the fund is intended to support volunteering and social action in our communities.

50% can be used for initiatives that have no volunteer element – such as the purchase and installation of benches, hanging baskets or other street furniture.

Area Councils have the option to allocate up to £20,000 from the Area Council budget to each of their Ward Alliances. This is discretionary to each Area Council, and Area Council's may also choose not to allocate any funding to ward level.

The carry-forward of remaining balances of the 2017/18 Ward Alliance Fund will be combined and added to the 2018/19 Allocation, to be managed as a single budget with the above conditions.

All decisions on the use of this funding need to be approved through the Ward Alliance.

2018/19 Final Ward Project Allocations

PENISTONE WARD ALLIANCE

For the 2018/19 financial year the Ward Alliance have the following available budget.

£20,000.00	base allocation
£0	carried forward from 2017/18
£0	devolved from Area Council 2018/19
£20,000.00	total available funding

Project	Allocation	Match funding element of allocation £10,000	Non Match funding allocation remaining £10,000	Allocation Remaining £20,000
Thurgoland Village Welfare - Replacement of damaged door	£2,000.00	£2,000.00	£10,000.00	£18,000.00
Millhouse Green Village Community Association - Royd Community Garden	£2,000.00	£2,000.00	£10,000.00	£16,000.00

Project	Allocation	Match funding element of allocation £10,000	Non Match funding allocation remaining £10,000	Allocation Remaining £20,000
Tankersley PC - WW1 Commemoration Project	£1,050.00	£1,050.00	£10,000.00	£14,950.00
Hoylandswaine Village Festival	£1,000.00	£1,000.00	£10,000.00	£13,950.00
Penistone Town Council - TDY 2018	£2,500.00	£2,500.00	£10,000.00	£11,450.00
Underneath the Stars - Support for volunteer team	£1,000.00	£1,000.00	£10,000.00	£10,450.00
Age Uk - Sloppy Slippers second payment	£622.19	£622.19	£10,000.00	£9,827.81
Penistone Remembers Community Enterprise	£3,900.00	£3,900.00	£10,000.00	£5,927.81

2017/18 Final Ward Project Allocations

For reporting and information purposes the projects below are the final allocations allocated in the 2017/18 financial year.

PENISTONE WARD ALLIANCE

For the 2017/18 financial year the Ward Alliance have the following available budget.

£20,000.00	base allocation
£0	carried forward from 2016/17
£20,000.00	devolved from Area Council 2017/18
£40,000.00	total available funding

Project	Allocation	Match funding element of allocation £20,000	Non Match funding allocation remaining £20,000	Allocation Remaining £40,000
Summer Hanging Baskets	£2,314.5	-	£17,685.50	£37,685.50
Penistone Pigeon defences	£237.49	-	£17,448.01	£37,448.01
Bedding Plants	£1,300.00	£1,300.00	£17,448.01	£36,148.01
Tuesday Tykes	£1,701.00	£1,701.00	£17,448.01	£34,447.01
Parish Council Titivators - Oxspring Community Orchard	£700.00	£700.00	£17,448.01	£33,747.01
Hoylandswaine Village Festival - Bringing the Community Together	£350	£350	£17,448.01	£33,397.01
Ivy Millennium Green Sub Committee - Replacement seating	£1,800.00	£425	£17,448.01	£31,597.01
Hunshelf PC - Green Moor Delf Field	£2,500.00	£44.56	£17,448.01	£29,097.01

Project	Allocation	Match funding element of allocation £20,000	Non Match funding allocation remaining £20,000	Allocation Remaining £40,000
refurb				
Penistone Community Raisers - Armed forces day	£3,500.00	£3500	£17,448.01	£25,597.01
St Johns Church - Remembrance of the battle of Paschendale	£1,200.00	£1,200.00	£17,448.01	£24,397.01
Penistone Memory Café	£1,022.20	£1,022.20	£17,448.01	£23,374.81
Oxspring Parish Council - Commemoration of WW1 dead	£1,180.00	£-	£16,268.01	£22,194.81
Penistone History Archive Gp	£2,650.00	£2,650.00	£16,268.01	£19,544.81
Hoylandswaine BC - Repairs to wall	£1,500.00	£-	£14,768.01	£18,044.81
Bullhouse Chapel - Facilities improvements	£4,000.00	£4,000.00	£14,768.01	£14,044.81
Daisy Chains Pre- school - Sensory wildlife garden	£2,500.00	£2,500.00	£14,768.01	£11,544.81
Hoylandswaine Village Hall Ltd - Refurb of Village Hall floor	£1,208.00	£1,208.00	£14,768.01	£10,336.81
Team Green Moor -	£1,435.00	£1,435.00	£14,768.01	£8,901.81

Project	Allocation	Match funding element of allocation £20,000	Non Match funding allocation remaining £20,000	Allocation Remaining £40,000
Secure storage garage				
Penistone Community Radio - ShopAppy Promotion	£650.00	£650.00	£14,768.01	£8,251.81
Springvale Community Garden - Tree Maintenance	£2,100.00	£2,100.00	£14,768.01	£6,151.81
Millhouse Green Male Voice Choir - Purchase of digital concert piano	£1,342.00	£-	£13,426.01	£4,809.81
Penistone Arts Week	£700.00	£700.00	£13,426.01	£4,109.81
Craft Club Silkstone at Huskar Rooms	£398.00	£398.00		£3,711.81
Team Green Moor - Hanging baskets	£520.00	£520.00	£13,426.01	£3,191.81
Huskar Disaster 180 Commemoration	£1,970.00	£1,970.00	£13,426.01	£1,221.81
Age Uk - Sloppy Slippers	£1,221.81	£1,221.81	£13,426.01	£0.00

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**Working Together for the Penistone
Community**

**PENISTONE AREA COUNCIL
Performance Report**

Quarter 4 (2017-2018)
January – March 2018



INTRODUCTION

Penistone Area Council priorities and Barnsley Council's priorities:

Environment

THE LOCAL ECONOMY
including Tourism

Helping people
to connect better

Health & Well Being

SUPPORT
for young people

THRIVING &
VIBRANT ECONOMY



PEOPLE ^{ACHIEVING}
THEIR
POTENTIAL

STRONG &
RESILIENT COMMUNITIES

COMMISSIONING WORK AND PROJECTS:

Table 1 below shows the providers that have been appointed to deliver services during the financial year April 2017 to end of March 2018 that address the priorities and deliver the outcomes and social value objectives for the Penistone Area Council.

Penistone Area Council priority	Service	Provider	Contract Value	Contract period
	Clean and Tidy Team	Environmental Services, BMBC	£160,000 18months	1 st November 2015 - 31 st May 2017
	Clean and Tidy extension – 3 days per week/ staff	Environmental Services, BMBC	£10,264	
	DIAL Drop in Service	DIAL	£4275	Working Together Funding – Jan17 to Dec17
			£4395	WTF funding Jan-Dec 2018
    	Additional allocation to ward Alliance	Penistone East and West Ward Alliance	£10,000	June 17 – March 18
    	Working Together Fund	Round 1: Penistone Scouts Penistone Round Table TPT Volunteers Penistone FM	£8050 £11,660 £6630 £15,627	Completed Dec 17 Dec 17 Completed
		Round 2: Bumping spaces Sporting Penistone Penistone youth project	£19,836 £16.230 £8730	01/04/2017-18 01/04/2017-18 January 17-18

		Round 3: Penistone Community Radio Project	£19,840	September 17-18
		Cycle Penistone CIC	£5990	March 2018
		South Pennine Community Transport CIC	£5000	Pilot project Dec 2017
		DIAL contract (see above)	£6538	Pilot extension to March 2018
Health & Well Being 	Tackling isolation and loneliness Contract extension	Age UK	£70,000 £70,000 (£17,500 17/18 budget, £52,000 18/19 budget)	1 st January – 31 st December 17 12 month extension to Jan 2019
	Penistone Matters Magazine	Penistone Area Council	£3364 Delivery costs £3364 Delivery costs	2017 summer edition Summer 2018
Environment	Clean, Green and Tidy	Twiggs Grounds Maintenance Limited	£98,006.96	Start date 1 st November 2017 12 months with option to extend for 1 year

PART A - OVERVIEW OF PERFORMANCE

The Penistone Area Council commissions and funds contribute to the Councils overall priorities of thriving vibrant economy, stronger resilient communities and citizens achieving their potential.

The achievements of the combined outcomes are listed in table's below:



Outcome Indicators / target	Achieved to date
No. of FTE jobs created and recruited to	15(+2)
No. of apprentice and placement created and recruited to	2 (0)
Number of people taking up work experience placements	8 (+2)
No of clean & tidy activities which involve businesses	37(+19)
Local spend (average across all contracts)	90.5% (91.6%)



Outcome Indicators Target	Achieved to date	Achieved this quarter
No. of adult volunteers engaged	820	278
No. of young people engaged in volunteering	268	17
No. of activities which involve young people under the age of 18	113	3
No. of new volunteers	299 (+100)	
No. of community groups supported	167	44
No. of new community groups supported	33	8
Volunteer hours contributed (£ value)	£118,483	28,448
No. of volunteer opportunities created	606	93
Community car scheme journeys	184(+59)	

Includes Dial = Q1 return ,Penistone FM =Q2, Age UK =Q1 Bumping spaces = Q4 Sporting Penistone Q4 ,

*accounts for new TWIGGS contract and finish of Targetted Youth support figures this quarter



Outcome Indicators Target	Achieved to date	Achieved this quarter
No. people achieving a qualification / accreditation	123	11
No. of people receiving training	369*	188
No. of residents and young people receiving advice and support	300	47
No. of residents referred to health advice	8	0
No. of young people making a positive contribution to the design/ maintenance of their local environment	215	20
No of people who feel they have the opportunity to influence the design and maintenance of their local environment	157 (+66)	

*
TWIGGS INFORMAL TRAINING TO ALL VOLUNTEERS

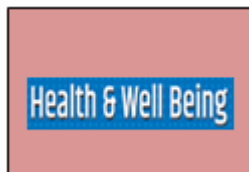
PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE/ PROJECT

In addition to BMBC Council priorities the commissioned work also contributes towards meeting Communities Public Health Outcomes which are mapped to Barnsley Council's 2020 vision of:

- Create more and better jobs and good business growth
- Increase skills to get more people working
- Create more and better housing
- Every child attends school and is successful in learning and work
- Reducing demand through improving access to early help
- Children are safe from harm
- People are healthier, happier, independent and active

Public health outcomes for individual commissioned work has been highlighted within the report below.

Penistone Advice Drop In



Satisfactory quarterly monitoring report	●
Milestones achieved	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●



Passionate
about
possibilities.

The DIAL drop in

provides Penistone with a dedicated advice worker supported by a volunteer, half a day per week. Funding for this service comes from the Penistone Working Together Fund, and was approved for a further 12 month contract from January 2018. The information below relates to the first quarter of delivery for the new 12 month contract. Due to the bad weather during this quarter some sessions had to be cancelled which created some backlog (subsequently caught up on by the worker). DIAL were asked to investigate measures to address long waiting times for people calling in, at the last contract review meeting. As a result appendix 1 has been added to show any impact of repeat callers, and they are also working on further measures to 'triage' which will be monitored during the next quarter.

Project Highlights

- 10 face to face advice sessions held
- 47 residents attended face-to-face advice sessions (*see appendix 1)
- The average number of residents attending a session is 4
- The highest number of residents attending a session is 6
- The total **actual** amount of unclaimed benefit income generated through the sessions to date is **£14,765**
- For every £1 invested from the Penistone Working Together Fund the project has brought **£13** (to date) into the area * **actual amount of unclaimed benefit income generated) divided by one quarter's grant payment of (£)**
- Volunteers gave **72** hours of their time to support this project which equates to a volunteer investment of **£794**

- 95% of residents attending the sessions reported feeling less anxious as a result of speaking to our advisor
- 67% of residents attending the sessions reported feeling more able to deal with their own affairs
- 73% of residents reported feeling their health and wellbeing had improved 3 months* after receiving support from our advisor

Breakdown of Enquiries

No. of Residents Attending Sessions

January 2018	20
February 2018	15
March 2018	12
Total	47

Analysis of Presenting Issues

Issue	January	February	March
Benefits	17	10	7
Appeals	2	5	4
Blue Badge	1	0	0
Residential Care Charges	0	0	1
Total	20	15	12

Analysis of Benefit Income Gain

Period	Actual	No of claims awaiting decisions/not known
Quarter 1	14,765	26
Total	14,765	

Before DIAL

Mr. R attended Penistone outreach for help to complete a Personal Independence Payment form. He was very anxious and worried about completing the form. He had previously been getting the low rate components of care and mobility on Disability Living Allowance.

Advice provided by DIAL

DIAL completed his Personal Independence Payment form. DIAL also advised Mr. R there is no low rate equivalent care component on Personal Independence Payment and if he receives the standard rate of daily living he will receive an extra premium on his Employment and Support Allowance.

After DIAL

Mr. R was awarded the enhanced rates of both the daily living and moving around components. He also received the severe disability premium for his Employment and Support Allowance. This resulted in an additional £158.95 income weekly. In addition to which he is eligible for exemption from Vehicle Excise Duty as well as being eligible for a Blue Badge.

Client said

“I cannot believe how much better off I am and will now manage to pay all my bills. It’s as if a weight has been lifted off my shoulders.”

Acknowledged outcome

More money to live

Less worry and anxiety

Improved well being

Appendix 1

Quarter 1 2018

- 47 residents attended face-to-face advice sessions
- 7 residents were returning customers
- 4 returning customers required follow-up casework
- Of the 4 returning customers 8 ‘slots’ were utilised to undertake the follow-up casework

The public health outcomes this project **Page 44** to achieve:

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.15	Statutory homelessness
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.23	Self-reported well being

Clean Green & Tidy team

		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
	Activity intervention targets	
	Outcome indicator targets met	
	Social value targets met	
	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

At its Penistone Area Council meeting on the 5th October 17 a decision was taken to award Twiggs Grounds Maintenance limited a 12 month commission (with provision to extend for a further 12 months subject to satisfactory outcomes from contract monitoring) to provide a Clean Green and Tidy service to support the area's environmental priority, in addition to having an impact on two other priorities as listed. This contract is making excellent progress since starting in November with many targets exceeded. Below shows a selection of some of the achievements made so far.

Summary of progress to date

2017/2018 Milestones	Targets
Staff Recruited	December 2017
Set up Multi Agency Steering Group	April 2018 (Still to be arranged)
Attend parish council meetings	March 2018
Attend Area Council briefing meeting	7/12/2017 10am - 12
6 month review report Presentation to Area Council	June 7 th 2018
12 month review report	November 2018

2017 /2018 Activity Intervention Targets

	Q1 Nov-Dec Target	Q1 Nov-Dec Actual	Q2 Jan-Mar Target	Q2 Jan- Mar Actual	Q3 Apr-June Target	Q3 Apr-June Actual	Q4 Jul- Sept Target	Q4 Jul- Sept Actual	2017/18 Year Target	2017/18 Year Actual
No. of Twiggs led social action projects delivered	5	9	10	61 Smaller projects achieved as start up	15		10		40 (48)	
Existing Groups/ Parish/ Town Councils supported	10	10	10	22	10		10		40	
Number of supported enforcement/ NCS/Probation Service/ Princes Trust Projects		0		0 In discussion with Sarah Kendrick	2		3		5	
New Community Groups supported	2	4	2	1	3		3		10	
Activities working with local schools	1	1	6	6	5		4		16	
Activities working with businesses	4	4	8	19	4		4		20	
Residents / groups taking responsibility for green areas/ shrub beds/ planters	1	1	5	5	3		3		(12)	
Number of individual Litter Picks completed	10	28	10	44	10		10		40 (144)	
Added value projects delivered (no targets set)		6		27						

Residents / groups taking responsibility for green areas/ shrub beds/ planters

1. ##### from Springvale Community Garden and Huskar Memorial Projects
2. ##### from the Penistone Church
3. Hunshelf Parish Council are out most days at Green Moor
4. Thurlstone Community Group
5. Millhouse Green Community Group

Outcome Indicators

Outcomes:

- ***Creating a well maintained, clean, safe, well presented and welcoming physical environment***
- ***Local communities involved in ensuring areas are kept clean and litter free***
- ***Reduction in levels of littering and dog fouling***
- ***Residents/community groups taking responsibility for green areas/shrub beds/planters etc.***
- ***Increase skills and work experience at local level***
- ***Increase the number of people engaged in volunteering activities in the community***

	Q1 Nov-Dec Target	Q1 Nov-Dec Actual	Q2 Jan-Mar Target	Q2 Jan- Mar Actual	Q3 Apr-June Target	Q3 Apr-June Actual	Q4 Jul- Sept Target	Q4 Jul- Sept Actual	2017/18 Year Target	2017/18 Year Actual
No. of new adult volunteers involved in Twiggs led social action projects	10	16	20	70	30		20		80 (based on 2 new vol at each project)	
No. of new young people volunteering		0	5	14	10		5		20	
Total Number of Adult Volunteers involved in Twiggs Led volunteering opportunities		16		154					150 To be reviewed	
Total Number of Young Volunteers involved in Twiggs Led volunteering		0		14					40	
Opportunities Meeting arranged with Mick O'Rourke Youth support programme										
No. of NEETS Worked with		0		0					To be reviewed – linked to work with targeted Youth support as above	
No. of events assisted which supports the visitor economy		0		0	3		3		6 Potential events = Tidy Penistone Show Penistone Gala Parish festivals Huskar 180	
Volunteers Recruited and Trained **	5	16	5	170	15		15		40	
Volunteer Hours supported		48		494					(1920) Floating to be reviewed	
									each quarter linked to volunteer number	
Volunteers receiving and completing training	0	0	0	0	10		15		25 To be removed as linked to above **	
Number of Secondary Schools worked with	0	0	0	1	1		0		1	
Number of Primary Schools worked with	1	1	2	4	2		1		6	
Number of School pupils involved in environmental projects		0		14					18 (based on min of 3 per school)	
Number of local businesses worked with		7		5 Working toward sustainability with TESCO					20	
*No. of black large sacks of rubbish collected(no targets set)		18		165						

*This figure does not include the black large sacks removed from Special Project events/ other supported group events

Achieved Social Value Objectives

	Q1 Nov-Dec Target	Q1 Nov-Dec Actual	Q2 Jan-Mar Target	Q2 Jan- Mar Actual	Q3 Apr-June Target	Q3 Apr-June Actual	Q4 Jul- Sept Target	Q4 Jul- Sept Actual	2017/18 Year Target	2017/18 Year Actual
No. of FT jobs created and recruited to	3	3	0	0	0		0		3	
No. of new apprentices employed <i>Now operating rotation with other areas, and includes Barnsley internship programme (pre-cursor to apprenticeship)</i>	1	1	0	0	0		0		1	
No. of work experience placements <i>(to include restorative justice placements)</i>		2		2						
% spend in <u>Barnsley</u>		95% +		95%					95%	

Hot Spot Areas targeted this Quarter include:

1. The Market Barn and surrounding area
2. Green Moor
3. Barnsley Road
4. Water Meadows
5. South Lane
6. Cawthorne Lane

Schools Worked with/ Developments

1.Hoylandswaine Primary School

24/01/18 – Cutting around over grown pond area in preparation for an educational project with the school. Cleared an area for the compost heap.

25/01/18 - 8 Children and 2 teachers supported the activities raking derbis around the pond area using wheel barrows to transfer onto the compost heap. Educational talk delivered about techniques with tools, plant identification, wildlife and composting. A very positive session, the school are keen to continue their involvement with the team.

01/02/18 – Delivered certificates for children involved with the pond event for completing their environmental session with the team.

2.Thurgoland Primary School

31/01/18 – Organised education session about litter, 6 children to carry out gardening work outside school. 4 volunteers also participating.

3.Daisy Chain Pre-School

24/01/18 – Verbal plan of action and garden design with Daisy Chain Pre School in Thurlstone. Community event proposed with Brownies and representatives of local groups.

01/02/18 – Crown lifting trees and digging out border for children to plant in garden used for Thurlstone Community Volunteers – Branches to be introduced into the woodland

4.Penistone Grammar School

20/02/18 – Visit to discuss educational events, building wildlife habitats at Water Meadows. Awaiting to hear back from them once they have assigned a teacher to the project.

5.Silkstone Primary School

21/02/18 – Visit to look at plans for community event building a garden area. Date provisionally set for the Saturday 15th March 2018.

13/03/18 – Digging out a path and following a design. Memorial garden for children. Ground preparations to enable children to plant in the garden. (4 volunteers)

28/03/18 – Filling in the pathway with chippings for Huskar children memorial garden at Silkstone Primary School. (2 volunteers)



6.Cawthorne Primary School

19/01/18 – Meeting at school to plan future engagement event. Very Positive response received.

D. Business Supported/ Developments

1. Tesco's Store

Market Barn Penistone – Litter picking the barn and car park around Tesco.

Monday 8th January 2018 – 5 large sacks of litter collected

Monday 15th January 2018 – 4 large sacks of litter collected

Monday 22nd January 2017 – 4 large sacks of litter collected

Monday 29th January 2018 - 1 ½ large sacks of litter collected

Monday 5th February 2018 – 1 large sack of litter collected

Monday 12th February 2018 – 2 large sacks of litter collected

Monday 19th February 2018 – 1 bag of litter collected

Monday 26th February 2018 – 3 large sacks of litter collected

Monday 5th March 2018 – 3 large sacks of litter collected

Monday 12th March 2018 – 1 large sack of litter collected

Monday 26th March 2018 – 3 sacks of litter collected. We also planted some daffodils in preparation

for the Tour de Yorkshire passing through Penistone.

**This is an ongoing project which we will be continuing with every Monday 9.30am at the Market Barn with the Tesco Community Champion, and promoting for increased volunteer support.*



2. Tankersley McDonalds Restaurant

8/01/2017 – Meeting with the Manager, whilst litter picking scraping and clearing the leaves at Maple Road. Local projects to take place approximately once a month.



05/02/2017 – Supporting 7 volunteers and the team collected 11 black sacks of litter

14/02/2018 – Supporting 16 volunteers – 32 large sacks of litter collected and removed

05/03/2018 – Supporting McDonalds staff litter picking, clearing the moss and scraping back areas around the industrial estate.



3. Rose and Crown Pub

The pub provided refreshments and a base for our volunteers to meet,

And also support with staff volunteering their time to keep the local

Are clean and tidy.

23/02/2018 - Litter picking with one volunteer from the name stone to the roundabout on Barnsley Road.

The Rose and Crown donated coffee and biscuits for volunteers taking part in the event. Altogether we collected 9 large sacks of waste from the area

20/03/2018 - Clearing thick moss with a volunteer on Barnsley Road, followed by refreshments provided by Rose and Crown Pub. 20 black sacks of waste was removed from the road.

4. The Lord Nelson

5/03/2018 – Our team supported the owner of the Lord Nelson Pub with tidying the bench area across the road, pruning, tidying the borders across the road.

5.The Wagon and Horse Inn

19/02/2018 – Leaf clearance from the road side and pavement around the pub area, with publication of Wagon and Horse. 13 large sacks of waste.

E. Groups/ Schools Supported

1. Penistone History Archive Group
2. Thurlstone Community Group
3. Saundersons Gardens Residents Association
4. Oxspring Parish Council
5. Hunshelf Parish Council
6. Ingbirchworth Parish Council
7. Springvale Community Garden
8. Daisy Chain Pre School
9. Hoylandswaine Primary School
10. Tesco
11. The Lord Nelson
12. McDonalds Restaurants
13. Rose and Crown
14. Bank View Cafe
15. Cannon Hall Green Works

Selection of case study examples

1. Tuesday 23rd January 2018 – Green Road

Activities Included: Supported by Penistone History Archive Group. Litter picking, clearance of bulky deadwood, mulching area, scraping and digging to reveal the Tank Ramp. We collected and removed 4 large sacks of waste from the area. Barnsley Chronicle attended to take photos of the project for a feature in the paper.

Number of Adult Volunteers- 1

Number of Young Volunteers – 0

Total Number of Volunteers – 1

Number of New Adult Volunteers – 0

Number of New Young Volunteers – 0

Total Volunteer Hours - 3



2. Tuesday 6th February 2018 – Castle Dam and Bower Hill, Oxspring

Activities Included: Litter picking with Oxspring Parish Council Councillors and volunteers. 8 large sacks of waste were collected and removed from the area.

Number of Adult Volunteers- 4

Number of Young Volunteers – 0

Total Number of Volunteers – 4

Number of New Adult Volunteers – 0

Number of New Young Volunteers – 0

Total Volunteer Hours - 12



3. Tuesday 20th February 2018 – Water Meadows, Penistone

Activities Included: Cutting branches into piles clearing a large area of fallen trees. 2 local volunteers and 17 volunteers from Cannon Hall Green Works.

Number of Adult Volunteers- 19

Number of Young Volunteers – 0

Total Number of Volunteers – 19

Number of New Adult Volunteers – 19

Number of New Young Volunteers – 0

Total Volunteer Hours - 57



4. Friday 9th March 2018 – Green Moor

Activities included: Working alongside volunteers pruning the shrubs, hedge cutting, crown lifting, prepping the grounds before seeding, leveling the ground and weeding. We also planned some future projects.

Number of Adult Volunteers- 5

Number of Young Volunteers – 0

Total Number of Volunteers – 5

Number of New Adult Volunteers – 2

Number of New Young Volunteers – 0

Total Volunteer Hours - 15

5. Wednesday 21st March 2018 – Springvale Community Garden

Activities included: Pruning and shredding a lot of dog wood.

Number of Adult Volunteers- 7

Number of Young Volunteers – 0

Total Number of Volunteers – 7

Number of New Adult Volunteers – 1

Number of New Young Volunteers – 0

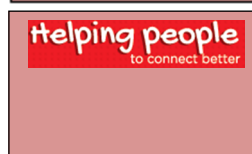
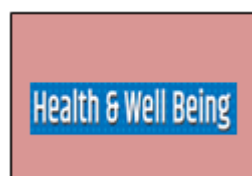
Total Volunteer Hours - 21



The public health outcomes this contract has helped to achieve:

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.16	Utilising outdoor space for exercise and health reasons
1.18	Social isolation
Health Improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.13	Proportion of physically active and inactive adults

Isolated and Vulnerable Older People Service



	RAG
Satisfactory quarterly monitoring report	●
Milestones achieved	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The Penistone Area Council allocated £70,000 to commission Barnsley Age UK to deliver this project for 12 months from January 2017-January 2018 with the option to extend the project for a further 12 months subject to satisfactory achievement of outcomes. At its Penistone Area Council meeting on the 5th October 17 the Area Council confirmed the recommendation to extend this project for a further year as all performance was satisfactory after year one.

The project aims to address the needs of isolated and vulnerable older people in the Penistone East and West area, and is being delivered under the working name of 'Social Inclusion Project' rather than isolated and vulnerable older people service as it was felt that this was a much more positive approach in terms of marketing the project and engaging people. The report below provides the outputs and outcomes for the first quarter of the second year of delivery.

Year 2 Milestones, Outcomes and Interventions: Performance Targets

Milestones

Milestones and targets	Date and comments
Quarterly Meetings with Area Manager	April 26th, July 27th, October 19 th and November 20 th Due Date for Report 13 th April Meeting 27 th April
Scheduled Meeting with Elected Members	17 th May 2018
8 x Sloppy Slipper Events To be delivered	Quarter 1 – 2 Events delivered. Quarter 2 – 6 Events Scheduled
3x Further Events to be delivered inc. Winter Warmth, Summer Barbecue	BBQ 29 th July (with Bumping Spaces) Winter Warmer event (to include Winter register) October TBC

Minimum of 3 new groups/activities set up by June 30 th and 3 further new groups/activities by December. Total 6	Weavers Court- Tea and Chat Group set up January 18
2 case studies per quarter produced.	Attached to report

Activity Intervention Target (New 2018 targets in italics)

	Q4 Target	Q4 Actual	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Year Target	Year Actual
No of Eyes on the Ground Activities		2	6						8	
Interventions Delivered	<i>125</i>	185	<i>125</i>		<i>125</i>		<i>125</i>		<i>500</i>	
No. of older people attending new groups/activities as result of programme		51							100	
No. of older people accessing services/local facilities as a result of the programme.		115							200	
No. of Love Where you live events		4*								
No. of Love where you live volunteers		22								

**Inc. Winter Register, 2 SS Events, AUKBGroup*

Outcome Indicators

- Outcomes: Being Healthy and Safe
Staying Connected and Reducing Isolation
Enjoy and Achieve
Making a positive contribution/promoting independence
Having Choice and Control over your life and activities**

	Q4 Target	Q4 Actual	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Year Target	Year Actual
% showing improvement in wellbeing/ reduction in loneliness		100%							80% To show improvement	
% showing substantial improvement. Increased feelings of health and wellbeing among older, vulnerable people. Use of shortened wellbeing scale focused on		100%							80% To show improvement	

feelings of mental and emotional wellbeing. SWEMWBS										
Feedback (compliments and complaints) from family members, professionals and other individuals who refer to the Project.		2								
Increased number of journeys made as a result of the Good Neighbour Service, Community Car, Transport Companion	50	59	50		50		50		200	

Social Value Objectives

	Q4 Target	Q4 Actual	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Year Target	Year Actual
No of jobs created and recruited to									2	2
No of local volunteers deployed as a result of this project (includes informal and formal)		38							60	
% of contract price spent locally		98%							95%	
No of new groups created		1							6	
No of existing groups supported		3								
No of new volunteers		3							**	
No of new volunteer hours		8							**	
Total no of volunteer hours (new and existing volunteers?)		215								
No of new volunteers		2								

attending 3 or more events.										
No of volunteer opportunities created		7*							**	

*As Love where you live plus Comm Car, Good Neighbours and Groups.

** Target to respond to need

Introduction

This report is for the period from 1st January 2018 to 31st March 2018 of the service that is commissioned by Penistone Area Council to address social isolation among older people. The team from Age UK Barnsley is Karen Dennis who works to develop group activities and Ellen Hall who works with individuals at risk of social isolation. They are supported by Jane Holliday, CEO of Age UK Barnsley who is responsible for managing the contract.

Promotion

There has been some extreme weather this quarter that has affected the area badly but the service has continued throughout. Karen has been out speaking with groups including Hoylandswaine Church Coffee group, joining in with the Bunting Making Group for the Tour de Yorkshire and the Penistone Arts Week and distributing service leaflets in the area. We are focusing more on the smaller communities in the area this year as well as continuing to support and develop groups and activities within Penistone itself.

Groups and Activities

A new Tea and Chat group has been developed at Weavers Court There have been 3 meetings to date with 50 attendances in total. Two Age UK Barnsley volunteers are running this group to enable its sustainability and it is being supported by Karen.

U3A Groups are still going well, latest average attendance figures are:

Crafty Chat 7,

How our Ancestors Lived 13

Paramount group 8

Crown Green Bowling- new season meeting for coffee 27th March average 18.

Bread making 6

Walking 14

Patchwork projects 14

We stopped canasta as only 2 people attended but this could start again if there is demand.

The Ward Alliance has given us a grant to deliver Sloppy Slipper Events across the area. This is an initiative to stop older people having falls in the house due to ill-fitting or unsuitable footwear by offering new, fitted, sturdy slippers. We wanted to link these into our community events out in the smaller communities so that we could also find out about where socially isolated people are and what the community wants. However, the first event held in Millhouse Green was very disappointing in terms of turnout with only 4 pairs of slippers handed out and we are very grateful to Councillor Griffin for his efforts to involve local people. The second event at Crow Edge was much better attended by 11 local people and we hope that attendance will grow as publPage 59l people about the initiative.

Information about what activities and groups are available for older people in the area is now available at key points in the area e.g. the library and the information kept current. We continue to work with stakeholders to identify gaps as a result of this piece of work

Work with Individuals (Year So Far Totals)

We have now had **82 people** referred to the individual service of which 67 were for longer term support. 13 referrals have been received in this quarter.

The highest number of referrals now comes from GPs and Social Prescribing. We have 29 volunteers working on the Good Neighbours and Community Car Services, 10 of these volunteers are working with someone on a long term basis as a befriender to people who find it difficult to leave the house.

Service User Statistics						
Male	Female					
17	50					
British						
67						
Age 50-59	60-69	70-79	80-89	90-99	100+	NK
7	3	20	22	13	0	2
Address						
Penistone	Silkstone	Silkstone Common	Millhouse Green	Oxspring	Ingbirchworth	Crane Moor
28	8	2	4	2	3	1
Hood Green	Wortley	Crow Edge	Thurgoland	Thurlstone	Hoylandswaine	Dunford Bridge
3	1	1	3	4	4	1
Cubley						
2						

There are two Case Studies accompanying this report to give further detail about the work we are doing with individuals and groups in this area.

The Community Car Service is operational and we have six drivers. There have been 59 journeys in this period. We are on course to meet our target for Year 2 of the contract but we need to continue to promote this service and will probably see an increase in use as the weather improves.

The Winter Register has proved extremely helpful in this quarter with the extreme weather. Last October we started taking details of older people who felt they would be vulnerable when the winter arrived and 34 people put their names on the register. However, we made it clear that other people could contact us if needed. When we knew that bad weather was coming in January and March, Age UK Barnsley staff and volunteers contacted vulnerable individuals in advance to make sure they knew about the weather warnings and were ready to potentially be snowed in for a while. Staff and volunteers went out to older people who

weren't prepared, by shopping and ensuring they would be warm enough. When the really bad weather hit, we received a variety of calls for help. These were mainly for Good Neighbours to help by shopping for basics like milk and bread. One person was worried about using her heating because she was low in her prepayment meter and a volunteer went out to buy a top up card for her. Another person was feeling ill and a volunteer went out to her, made a GP appointment and took her to the appointment. We are very grateful to our Good Neighbours and local groups for working so well with this. Because of the spread of willing hands across the area, we were able to meet the needs of these vulnerable older people even in the worst of the weather.

A total of 215 hours of time have been donated by volunteers in this quarter on this Penistone Social Inclusion Service and there are three new volunteers who have joined the team.

Individual Outcomes

We have the opportunity to measure how the service improves the wellbeing of isolated older people and alleviates loneliness each quarter. We used the UCLA Loneliness Scale to measure loneliness responses and the Shortened Warwick Edinburgh Mental Wellbeing Scale (SWEMWBS) to measure wellbeing. These are widely used and accredited tools and both require service users to look at a set of statements and see which describes their current position. Service Users are asked to set a base measurement before the service is delivered and then again after 3 months or on ending the service if this happens sooner.

Outcomes Monitoring						
Statement	Points	1	2	3	4	5
SWEMWBS						
Which best describes your experience of the last two weeks?		None of the Time	Rarely	Some of the Time	Often	All of the Time
1: I've been feeling optimistic about the future						
2: I've been feeling useful.						
3: I've been feeling relaxed						
4: I've been dealing with problems well.						
5: I've been thinking clearly						
6: I've been feeling close to other people						
7: I've been able to make up my own mind about things						
Statement	Points	1	2	3		
UCLA 3 point scale						
		Hardly Ever	Some of the time	Often		
1. How often do you feel like you lack companionship?						
2. How often do you feel left out?						

3. How often do you feel isolated from others?					

The SWEMWBS Scale has a highest potential score of 35. This would mean that the person is always optimistic, feels useful etc. We found that the baseline mean average score across service users measured over the quarter was 21 while the 3 month reviews showed an average score of 25. This indicates that the service is working well across the group to increase wellbeing.

The UCLA Loneliness Scale has a highest potential score of 9 and a lowest potential score of 3. 9 would indicate that the person often lacks companionship, feels isolated and left out. 3 would indicate that they rarely feel any of these. The mean average score for service users at baseline over the quarter was 7. This indicates that there are fairly high levels of loneliness among the group. The review average scores for the same people after 3 months of service was 4 showing that the service is working to alleviate loneliness.

These scores are used with individuals to help them plot their personal journey and to identify the areas that they still need to work on. Looking at these as averages across all service users gives strong indicators that the service is alleviating loneliness and improving wellbeing of the older people we are supporting. In this quarter 100% of those reviewed had increased their wellbeing and reduced their loneliness measures.

Compliments and Complaints

In this period, we have received no complaints about the service although there was some confusion about the date/time of the Tea and Chat group over the Easter period and we are addressing this to ensure it is more clearly communicated in the future.

Two feedback comments were passed on by service users:

“Thank you so much for sending me [volunteer]. I love her and she is brilliant. We get on so well and she is so easy to talk to”

“You have been so kind. I can see a light at the end of the tunnel”

Future Events

From April, the Eyes on the Ground and Sloppy Slipper Events will also be held in Hoylandswaine, Thurgoland, Tankersley, Silkstone Common, Cawthorne and Penistone. We will also follow up by going into local Luncheon Clubs and Activity Groups to ensure we provide slippers to as many older, vulnerable people as possible.

A drop-in event has been arranged for Thursday 5th April, 10am to 12 noon to encourage people to get involved and tell us what new U3A activities they want. The U3A Table and Board Games group will be putting on a display and talking to people about establishing a similar group in Penistone. They will be covering Mah Jong, Mexican Train, Chess, Scrabble and others. Karen has produced a flyer to promote the event and will be in attendance on the

day. Other groups may be formed after the meeting on the 5th. The Drop In sessions are proving popular and we get new members joining, members coming to see what is going on and to pick up their Buzz magazine and general enquiries.

In April, Karen will be leading a Poetry and Typewriter Event at Weavers Court. We are hoping that this will be an intergenerational event alongside a local primary school where older people and younger people will write to each other.

Age UK Barnsley Case Study 1

Title: Social Inclusion Project – Weavers Court
Date: 30.03.18
Ward Area: Penistone East and West
<p>Summary: A new group has been set up at Weavers Court sheltered housing in Penistone. The group is fully inclusive and non-residents are encouraged to become involved.</p>
<p>Key Learning Points</p> <ul style="list-style-type: none"> • To provide a new group where the members will be actively involved in deciding what activities they do. • To enable older people to join a newly established group that may offer them something different. • To see if the group will run effectively with volunteers and with input from members to ensure sustainability beyond the lifetime of the Social Inclusion Project.
<p>Background</p> <ul style="list-style-type: none"> • Over the period of delivering this project it has become clear that some older people would like to be part of a group where the activities are varied and not focussed just on one particular area of interest. • Two volunteers, Louise Whitehead and Barbara Lee who were involved in previous Age UK Barnsley events at Weavers Court, expressed an interest in leading this new group. • The room is made available free of charge by Equity Housing who manage the building. • The group meets on the last Friday afternoon each month, 2-4pm and 3 meetings have taken place: 26th January – 27 attendees, 23rd February – 15 attendees, 23rd March – 8 attendees. • An activities plan has been put together with input from all members. This includes ideas such as: Poetry, Gin Tasting, Fashion Show, Pub lunches, Basic First Aid, Bird Watching, Cinema
Who was Involved:

Staff – Yes

Existing Volunteers –Yes, 2 people.

New Volunteers - No

Hours Given 2 hours per month for the meeting plus an extra hour for setting up and clearing + planning. Total for this quarter = 9hrs x 2 volunteers = 18 hours.

Any unplanned outcomes (Good or Bad)

- The first 2 meetings were well attended but there were only 8 at the March meeting.
- This is possibly due to bringing this meeting forward by a week because of Good Friday. I
- One of the members contacted KD (who was not in attendance) and told her that it was disappointing and that she felt that the volunteer leaders did not advise all the potential attendees about the change in date. She also said that she felt the volunteers could be more proactive and inclusive.
- The intention is that this group is sustainable beyond the project and this relies on the volunteers to develop and manage the group. By stepping back at this time KD feels that it is too soon and will now continue to have a more active role for the next few months to ensure that the group is successful.

Outcomes of Project

- A new group has been established as a result of listening to older people's views on what they would like.
- Two volunteers are in place to lead and manage the group.
- A venue has been found that is free of charge.
- An activity plan has been put together with input from the members.
- Further links have been made with Penistone Car Scheme to assist people to attend.

What could have been done better

The third meeting shows that the volunteers need further support to keep this group up and running and support will be provided by KD to ensure this happens.

Next Steps

- To continue to support the group by working with the volunteers to follow up the ideas for activities and put arrangements in place for them to take place.
- To work with the Manager of the unit to set up new activities in in this venue
- To recruit volunteers to facilitate new activities

Title Individual Case Study, March 2018**Date**
March 2018**Ward Area****Penistone****Summary**

T lived in a rural area and felt very isolated after separating from her husband in May 2017. Her house was up for sale and she needed to move. She wanted to move to Penistone where she could be closer to amenities. However, she is experiencing anxiety issues that are causing her to become very forgetful and confused, and this has left her feeling very low and lacking in confidence.

Key Learning Points

T's case became very complex due to her changing health needs. What started off as introducing her to new activities became much more in depth and in the end the Social Inclusion Worker (SIW) was much more involved than initially expected.

Background

T was referred to us by an Independent Domestic Violence Advocate (IDVA). The referral was made as T had separated from her husband and was now feeling isolated due to living in a very rural area. The SIW went to see T, who expressed an interest in joining new groups in order to make new friends. She also registered to use the Community Car scheme as she didn't drive and the bus services were poor.

T attended a coffee morning and really enjoyed it. However, as the weeks went by her mental health deteriorated due to stress and anxiety and she became very low, confused and forgetful. She has had 2 referrals to the Mental Health team since May and a referral to the Memory Team. She has been tested for dementia and results were clear, indicating that her confusion was down to her anxiety. She has also been referred for counselling and had several medication changes as her GP has been monitoring her depression.

Despite her confusion, T has full capacity and is able to make decisions for herself. However, her confusion and loss of confidence meant she lost some ability to deal with the stresses of moving home.

T needed support with every element of moving home. Finding somewhere to live, the

move itself and helping her update her new details with organisations. We have effectively been her memory whilst she has gone through this process to make sure everything went smoothly and ensuring she did not have to endure any additional stress that could exacerbate her anxiety.

As well as helping with the move, the SIW has also attended T's GP and Mental Health appointments at the request of T, to ensure she was getting the support she needed.

Who was Involved:

Staff 2

Existing Volunteers

New Volunteers 5 (including 2 car scheme drivers)

Hours Given 100+

Any unplanned outcomes (Good or Bad)

It was never the intention of the project to get so heavily involved but as there was nobody else to support T, it is likely that her mental health would have suffered even more had she been left alone.

The positives are that T has settled very well and is no longer isolated. She has even joined new activities, started to go into Penistone to do her own shopping and has made new friends.

Outcomes of Project

T has now moved and has settled in really well. Her anxiety and depression have lifted and her mental health has improved. She does still experience confusion but this is expected whilst she fully adjusts to her new surroundings. She is no longer isolated and finds that having amenities on her doorstep such as shops and her GP means she has got her independence back.

What could have been done better

Although this was a complex and ongoing case, things went as smoothly as they could given the circumstances. Although we worked with T for a long time, this was because we could not go any quicker than her own health could allow. She got the outcomes she wanted in the end and we can now start to withdraw support from T, as we have given her the tools she needs to tackle her isolation.

Next Steps

T is looking forward to enjoying her first summer living in Penistone.

Public Health Outcomes this project helps to achieve

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.18	Social isolation
Health Improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.13	Proportion of physically active and inactive adults
4.13	Health related quality of life for older people

Penistone Youth Project



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

This project was funded via the Penistone Working Together Grant for a 12 month period to provide targeted youth support through projects to engage young people in positive activities that support their transition to adulthood. The project completed in January 2018 having provided satisfactory outcomes including many volunteer opportunities.

The information below provides the final summary of the outcomes achieved at the end of the contracted period in January 2018.

As a result of careful spending and matched monies this work has been made sufficiently sustainable to continue beyond the contracted period into this quarter (although no further monitoring has been collected as it is no longer required).

Activity Intervention Targets

Activity/Intervention	Quarter 4 2016/17		Q1 2017		Quarter 2		Quarter 3		Total Project target	
	T	A	T	A	T	A	T	A	T	A
Local Spend (aim is 80% or above)	80	80	80	80	80	80	80	80	80%	
No. of adult volunteers engaged No of new adult volunteers (new vols will be counted in above target also)	5	4	5	4	5	2	5	4	10	
No. of young people engaged in volunteering (may be same young people per qtr.)	50	50	50	50	50	30	50	40	100	
No of young people engaged in volunteering on 3 or more events	30	40	30	40	30	30	30	40	60	
No of new volunteer under 18 (young people new to volunteering and the project)	10		10	30	10	10	10	10	20	

		30								
No. of activities which involve young people under the age of 18 (touchdown, workshops etc)	10	15	10	15	10	10	10	18	20	
No of young people reporting an increase in confidence (Evidence: questionnaires/ feedback?)	20	20	20	20	20	20	20	10	40	
No of young people receiving information, Advice and Guidance (Touch Down)	75	50	75	50	75	20	75	60	150	
No of community groups supported No of new community groups supported	2	2	2	2	2	2	2	1	4	
Volunteer hours contributed	200	240	200	240	200	100	200	600	400	
No. of volunteer opportunities created	6	3	6	3	6	3	6	18	12	
No of young people achieving accreditation (woodland management)	20		20		20	6	20	18	20	
No of young people undertaking training	20	20	20	20	20	0	20	18	20	
No. of young people making a positive contribution to the design/ maintenance of their local environment	20	36	20	36	20	20	20	18	20	
Number of love Where You Live (LWYL)Events:	2	3	2	3	2	3	2	4	4	
Number of LWYL volunteers(Adults and young people) :	20	50	20	50	20	40	20	20	40	
No of facebook posts / info to Area Team to post	5	0	5	0	5	2	5	0	10	

PROJECTS overview

TOUCH –DOWN PROJECT

The “Touch Down” project has aimed to engage young people in a project that promotes opportunities for young people in their progression to adulthood and their “stepping stone “to their future life. The project has taken place in the Penistone Market Barn – the project has been on offer in the early spring and July this year.

Participants included the Royal Navy, TIAG –Targeted Information Advice & Guidance –A service for young people looking for a career and training opportunities – Health issues were addressed by the School Nursing Team & The Life line team, other peoples included the Media –from Penistone FM Radio & DE JA VUE -DJ &, the local community Police were represented by the community Policing team, – the projects were well received by the young people- allowing for positive dialogue to take place.

Penistone Tesco Store supported both projects by providing refreshments and staff to add further value to the events

The projects have been achieved only using 50% of the budget –by careful and frugal management of the allocated funds

Forest School days & Broad Ings Tankersley

The project has now operated for over 6 months engaging young people in over 50 activity sessions, the young people have gained practical conservation skills which are transferable to the world of real work.



The course provides basic Health & Safety workshops and basic first Aid for a woodland working environment, additional skills including woodland craft tools workshops. The project is working in Partnership with Tankersley Parish Council, attracting further funds and commitment to achieve sustainable woodlands or wildlife and the community. The “ Listening Bench” has been created with young people and provides an area of tranquillity – through Sculpture and art working together

Access Workshops

This project has provided over 100 metres of upgraded footpath in rural environment, the path work has been carried out to a high standard, allowing people to access an area previously in very poor condition. The path has been dug out and surfaced with recycled road materials, the path whilst sympathetic to the local environment is of very hard wearing nature. Over 30 tons of material have been wheel barrowed to allow the path to be completed .Local people are now very excited about the future work by the volunteers Tankersley Parish Council are a willing partner of the project in all aspects of the work

Remembrance Project –Poppy Bench



This project now in its second year, has gone from strength to strength – the project has engaged many young people in the development of this very valuable project. The work has included the production of over 1000 new poppies made from recycled pop bottles, in partnership Tesco Penistone Store –The

Remembrance/ Poppy bench launch took place November , the bench now stands with pride in community garden at Penistone IKIC Young Peoples Centre



in the



Challenge Workshops

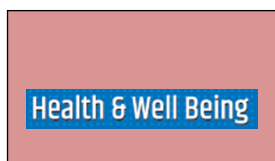
These workshops throughout the year have covered many subject areas of life for young people and their development. Work has taken place with local training providers for young people, the areas of Health, both Physical and Mental Health have been on the agenda. Further workshops have looked at FIRST AID for young people – the Page 70 are invaluable in allowing the

young person to become an “Active Citizen” whilst still having fun and learning

The public health outcomes this project has helped to achieve:

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.16	Utilising outdoor space for exercise and health reasons
1.01	Children in low income families
1.18	Social isolation
1.02	School readiness
1.03	Pupil absence
1.09	Sickness absence rate
Health Improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.23	Self-reported well being
2.11	Diet
2.12	Excess weight in adults

Bumping



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

This is the final report for this project as it's two year funding from the Working Together Fund finished at the end of the quarter 4 in the financial year 2017/18.

The project has been consistent in meeting the outcomes set at the outset and has demonstrated the value of peer support to enable engagement of harder to reach, vulnerable adults in the Penistone area. The success of this project has been recognised at a recent national event held within the region for it's pioneering approach to Peer mentoring. The Area Council will be presented with information on the legacy this project leaves at it's meeting on 7th June 2018. Final project outcomes are shown below and case study highlights.

Project update

Update	Progress, achievements, issues
1 <u>Introduction</u>	<p>This report details the final quarter of activity as part of our Area Council Funding, and it seems to have flown by! So much has happened, the group has grown, and its membership become even more diverse. Our age range is now between 18 months and 99!</p> <p>There is also a wide variety of skills and talents within the group that are always put to good use.</p> <p>As a group we are pleased with our progress and are looking forward to a happy future together in our community.</p>
2 <u>Project achievements</u>	<p>Our group has grown not only in numbers but also in diversity (see below concerning diversity).</p> <p>We have created a group that now runs 3 days a week, and at times can be peer led.</p> <p>There has been an astounding 2778 hours of peer support given to people in the group in session times over the time of the funding.</p> <p>Support also not only takes place within the times the sessions run but also outside, in person, through facebook and on the telephone. Thus creating a support network that is often available 24/7.</p> <p>We have stayed locally routed, and whenever possible try to buy local.</p> <p>We have been involved in "community action", making things happen in our community. For example we organised the 'Community Christmas Lunch' and "New Years Fuddle" as well as being involved in the TDY celebrations and preparations again.</p> <p>We have made some strong partnerships with local organisations and businesses. Many more people know who we are.</p>

		<p>We have started to form as our own community group so that we can continue what we do (theres more about this in the next section).</p> <p>We are proud that people feel they can talk about anything in our groups.</p> <p>We are also proud that our members say that they feel valued and not judged.</p> <p>Finally we have become part of the community at Pendon House sheltered housing and feel our presense is valued.</p> <p>We have showcased our work at a national event. We have plans for the future and know how we can keep running even in todays tough financial world.</p> <p>Attachment 5 provides numerous photographs and quotes that detail what the group means to people.</p>
3	Legacy plan	<p>The new organisation will be set up in the next month. There has been delays as there are now two options for the future. Both are led by local people, but one would be a community business model (CIC), and the other a community group. We may set up both eventually, but there will be just one in the first instance. We are taking time so that we have the right people on board, and there has been changing circumstances in some peoples lives. Having being prudent with the budget the project is continuing to run until August 2018.</p> <p>As soon as the new structure is formed we will apply for the National Lotteries Awards for All Funding and other funding.</p> <p>Due to the hard work all the group has put in both Tuesdays and Saturdays are now on the verge of being able to be peer led.</p> <p>The facilitator of the group is also able to volunteer her time for the "Community Lunch" on a short term basis. Any new funding will allow the group to grow their activity in the community and reintroduce paid support to the "Community Lunch" if needed.</p> <p>Another well respected group and community member Mandy Lowe Flello will also be joining the "Penistone Bumping Spaces" team on a paid basis at times when funding allows.</p> <p>The income from the "Community Lunch" and "Jane's Breakfast Club" also now covers all day to day expenses of the group, and any monies needed for craft activities etc.</p>
4	A space to call our own?	<p>Our group has come a long way in the last two years; and we have big dreams for the future!</p> <p>One day we would like a space of our own. To this end we have met with Library Services as they are at present doing a library review and also are involved in the "Penistone Community Alehouse Project" (see below for more information about this).</p>
5	More than "just a community group"	<p>Often people on the surface can view the work of "Penistone Bumping Spaces" as "just meeting up" or "people just having a cuppa"; but the work of such groups goes much deeper than this.</p> <p>Attachment 7 has been completed for just one week of activity at 'Penistone Bumping Spaces'. It shows an analysis of the health conditions/disabilities/life experiences that people have presented with; and these conditions are only what people have disclosed.</p> <p>This kind of analysis starts to delve into the heart of peer support. As throughout the lifetime of this project the group have shared things about their conditions and life experiences and offered support to each other.</p> <p>It also provides a picture of how inclusive the group is. Many groups may only cater for one sector of the population; but the ethos of the group has always being to include everyone.</p> <p>The analysis bursts some of the myths that people believe about an area such as Penistone as well. As many people believe that such conditions are not prevelant in our community. There is a power in both the peer support and inclusion that has been central to making this project work. Attachment 7 details some research t</p>

		<p>Bumping Space” and it further reinforces the above. As does the blog about “Denaby Bumping Spaces” that can be found here: https://welldoncaster.wordpress.com/2017/05/10/the-bumping-space-so-much-more-than-a-cuppa/</p>
6	Sessions that can now be peer led	<p>Throughout the project, and especially in this quarter members of the group have started to step up and begin to take on leading roles in the group. Tuesdays “Cuppa Happy Group” and Saturdays “Jane’s Breakfast Club” can now run with a small amount of paid support. This support is mainly around the finances, as people have tried to take this on and not being able to. We will continue to work on finding a peer who will be able to support this. Thursday’s “Community Lunch” still needs paid/ experienced support due to the numbers of people and the complexity of the group. The experience of the larger organisation is that some element of paid/experienced support is needed on a long term basis. Especially for financial and problem solving purposes. Paid and experienced support is also usually needed when new groups are being set up or they need to take a new direction.</p>
7	Mindfulness	<p>Course This quarter we have partnered with WEA and held a Mindfulness Course at Cafe Creme on a Monday evening. The course went really well and brought new members of the community into the group. The people in the group who completed the course have commented that they are using the skills they have learnt on an ongoing basis.</p>
8	Presentation of work at a national event	<p>The People Focused Group who host “Penistone Bumping Spaces” are a well established, nationally recognised peer support organisation. This year they celebrated their 10th anniversary by hosting an event in Doncaster called “The People Focused Group... Our Stories”. The facilitator of Penistone Bumping Spaces Karen Senior organised this event, and it was attended by 100 people. The work of Penistone Bumping Spaces was showcased here. Two people told their personal stories of what the group meant to them, and 8 people from the group attended the event. Wendy Lowder (Executive Director - Communities - BMBC) attended the event, and was so inspired that she is currently pulling together a group of people who can look at running a similar event in Barnsley.</p>

9	Tour de Yorkshire 2018	<p>Once again we have been involved in Penistone's community effort for the Tour de Yorkshire 2018. The group have woven bike wheels with ribbon that have been displayed at Penistone Railway Station. This project was completed in partnership with a student from Huddersfield University who was based with Penistone Lien Partnership, Rosie Pearsall a local artist and Penistone Line Partnership.</p> <p>We are also decorating Pendon House, are going to watch the race together in town and are having a party at Pendon House after.</p>
10	"Snowy Days"	<p>The strength of the peer support and mixed diversity of the group really showed through in the adverse weather that Penistone has experienced this year.</p> <p>Case Study 7 details what happened on one of the "Snow Days" when the group operated.</p> <p>People also supported each other in more ways than this and for a prolonged time. Shopping and cooking for those that couldn't get out over a span of a few days.</p> <p>It really showed that we have created a community of people that are connected by and beyond the group, who are willing to support each other.</p> <p>The fact that many of the group facilitator and members are locally routed was a great advantage at these times.</p>
11	Growth of community cooking ethos	<p>The "Community Cooking" ethos is a large part of "Community Lunch" and "Jane's Breakfast Club".</p> <p>People throughout this year have really taken this idea on board. People have gradually began to ask if they can cook and also join in with the cooking when they are part of the group sessions.</p> <p>The "Community Cooking Ethos" is not about people having to cook, its about people wanting to help in anyway that they can with the preparation, serving and clearing up after.</p> <p>At the last "Community Lunch" before this report was written on observation 7 people had contributed in some way to making the meal.</p>
12	Work with people outside the group	<p>Work with people outside of session times has continued. People have been supported with Housing and benefit issues, visiting the job centre and one person continues to be supported to clear their house as they hoard.</p> <p>This support also continues to be increasingly provided not by the facilitator of the group but by peers.</p>

13	Summer garden party	July 2018 will see a garden party take place that will be a joint event with Bumping Spaces, Age UK and Tesco's. The event has been funded partially by the Rountable and will be held at Springvale Gardens.
14	Links with other services and organisations	<p>As a group we love our community and pride ourselves on having good relationships with a number of organisations and businesses in our community.</p> <p>Paul Schofield continues to support our group by providing good quality meat at cost prices. This makes our "Community Lunch" and "Breakfast Club" able to work on minimum donations that everyone can afford, meaning that we don't exclude anyone.</p> <p>Claire Jakins from Sewcial Sewing has been a member of the group for sometime. She is at present designing aprons with us and hopes to do some "Repair Cafe" sessions for us in the near future.</p> <p>We are working closely with the Penistone Community Alehouse Project. At first look this may seem an unlikely partnership, but if you follow link to the "More than just a pub" work that the Plunkett Foundation is spearheading it will give a better understanding (www.plunkett.co.uk/more-than-a-pub). The main "community aims" for the Penistone Community Alehouse that will benefit "Penistone Bumping Spaces are: provision of a free meeting space for activities, provide members with a safe welcoming place to go on an evening, as any profits are distributed to community organisations "Penistone Bumping Spaces" may also benefit from funding. Members of the group recently attended a roadtrip with other people who are interested in making a community pub a reality and had an amazing time.</p> <p>Penistone Rountable - We continue to have a good relationship with Penistone Roundtable and Ladies Circle. The planning for the Garden Party is being done in conjunction with them, and there will be funding left for Christmas activities.</p> <p>Tesco's - Our partnership with Tesco's remains strong. Many Lowe Ffello the Community Champion supports the group with her time and we continue to collect the "waste food" for use. Also please see below.</p> <p>Valleys Transport (Denby Dale) - We have made contact with Valleys Transport so that we can start to use their mini buses. We have also worked with Age UK, Twiggs, DIAL, WEA, Penistone Line Partnership, Cafe Creme and Cafe Generation. The information about these partnerships is included in other parts of this report.</p>

Milestones

Milestones and targets		Progress, achievements, issues
1	Sewing machine purchased and groups started – updates	Brother 734D Materials for sewing and craft groups purchased See previous reports.
2	Promotional leaflets produced	Promotional leaflets produced Promotional leaflets have continued to be produced from existing resources. These have been distributed throughout the community. We are concentrating on the promotion of our Tuesday and Community Sunday Lunch groups at the present moment, as our “Community Lunch” on a Thursday is often full to capacity.
3	New groups set up	“Cuppa Happy Group” - We have renamed and launched the Tuesday am group that is held at Cafe Generation twice a week. This group will also be registered as part of the “Chatty Cafe” scheme in the next couple of week. “Big Community Sunday Lunch” - There has now been two Sunday Lunches and these have been well attended and popular. These are going to be held monthly moving forwards. It is hoped that at some point in the future they can become more frequent.
4	Steering group	The steering group continues to meet at Tesco’s on a fortnightly basis and has an active role in deciding on what the group does and its future. People also continue to ask for support from other members of the group if they need it in this forum. Tesco’s continues in there fantastic support of this session, by letting us use their Community Room free of charge for this meeting and have a breakfast from their canteen. Mandy Lowe Ffello the Tesco’s Community Champion also supports this meeting.
5	Facebook content	Our Facebook page “Penistone Bumping Spaces” continues to be a major way that we communicate with people, and the way in which we get feedback about what is popular and any ideas that could work. This quarter we have also added a number of other people to the list of editors for the page (there are now 6). This will broaden the amount of information on the page and allow the peer led sessions to be represented on the page. Of course doing this comes with a risk, and for this purpose a set of simple guidelines has been drawn up. Also Karen Senior the main facilitator of the group gets notifications when anything is posted to the page.
6	Photos and 2X casestudies – quarterly	Photos have been sent along with this report in an attachment that also details a number of quotes that people who attend the group have made. This information was used at “The People Focused Group... Our stories” event detailed above. There are three case studies this quarter. Two are reflective pieces, one about what happened in the adverse weather conditions in Penistone, and another that was written about the way in which the Thursday group works. The final case study details an account from a member who comes from outside the Penistone area (but still in Barnsley). The case study looks at how it has benefited him being a member of a group in another community, and also how he contributes. We have approximately 5 members who come from outside the area to the group.

Activity Intervention Targets

Activity/Intervention	Quarter 1 April -June		Quarter 2 Jul - Sept		Quarter 3 Oct - Dec		Quarter 4 Jan - March		Total Project Target
	T	A	T	A	T	A	T	A	
% of contract price spent locally	0	62%	0	64%	0	84%	0	85%	74% (average)
Outcome 1 People are recognising and sharing their skills and talents with each other resulting in people feeling valued	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Number of people attending training sessions	0	1	0	0	0	0	0	9	-
No of people achieving accreditation	0	1	0	0	0	0	0	7	-
Outcome 2 Growth of a group of diverse people that design groups that work for them, resulting in supports that are flexible	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Number of new groups created	0	5	0	2	0	4	0	2	-
Number of people attending groups (see attachment)	0	427	0	433	0	692	0	749	-
Number of people worked with outside of groups	0	5	0	7	0	4	0	10	-
Number of new people worked with	0	9	0	12	0	57	0	11	-
No of new peer leaders attending 3 or more events	0	6	0	3	0	6	0	5	-
Number of new peer leader opportunities created	0	6	0	3	0	6	0	5	-

Number of LWYL events	1	1	0	0	2	2	1	-	3
Outcome 3 Providing an alternative for people of all ages/ needs to access support, resulting in the hard to reach finding support	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
No. of residents referred for advice and guidance	0	10	0	5	0	5	0	0	-
No. of residents referred to health advice	0	3	0	2	0	3	0	2	-
% showing improvement in wellbeing or Reduction in loneliness	0	100%	0	100%	0	100%	0	100%	-
Outcome 4 Growth of numbers of people who want to involved in social action, resulting in more people being involved.	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Number of peer volunteers running and supporting groups	0	15	0	16	0	17	0	14	-
Total number of peer support hours (approx)*	0	540	0	600	0	910	0	728	-



CASE STUDY 7

“A SNOWY DAY”

Penistone Bumping Spaces - March 2018

You can read below a Facebook post from the 17th of March 2018, during the time when the snow arrived in force in Penistone.

It explains the power of a group of people who have been part of a group, that has mutual/peer support at its very core.

It also shows the power in a group that is locally based and facilitated. This means that organisation of any response needed to a situation can happen quickly and effectively, with no additional cost.

They had put on their wellies and were shopping for the people at the sheltered housing complex where we are based a couple of days a week... Know one had asked them...they just wanted to...

I collected my shopping and arrived at my destination to find Jane already had the grill on and the bacon cooking... It smelt homely and inviting...

Nearly 20 people came and went this morning sharing a cuppa and a bacon sandwich... Warming themselves and having a chat and even sharing a few laughs before they went on their way... We also delivered sandwiches to people who live in the nearby bungalows who couldn't get in as the paths were so icy... Stopping a while to share some chatter and a hug...

Today is another snow day here in Penistone...and sometimes there's a power in simply telling the story of what our group does on days like today... I ventured out of the house clearing all the snow off my car and getting in... I started to drive and on my way saw Jane battling her way up the High Street with the snow driving at her... She hadn't rang to moan or say that she couldn't come... She wanted to run the group that she has become so proud of...I arrived at Tesco's to buy some things we needed...and met another two members of the group who had a shopping trolley

One of the ladies we delivered a sandwich to said "we have such a lovely community here now"....and to hear that brought a tear to my eye...

It's all the connections between people...and the will that we all had this morning to look after each other that mattered...

So that's my story... The story of 3 hours of time and how our group came together to be a community of people who cared for each other on a snow day here in Penistone...

[#peersupport](#) [#community](#)
[#doinggooddoesyogood](#)

CASE STUDY 9 "JUST BEING"

Penistone Bumping Spaces - March 2018

Just being together...

The facilitator of the group writes a blog that documents her musings on her work and life and this is an entry into this blog.

It documents her thoughts on how we have forgotten the importance of just "being together"...

This morning I set out on my days journey...rucksack on back...and a to do list in my head...

My first stop was at a supermarket to pick up some last minute shopping for "Community Lunch"... I wave and smile at someone I know...there's no time to stop...but I haven't seen them for a while so it's good to know they are ok...

My next stop the local butchers...a place I love...the banter...the way the owner and staff always seem to show an interest in everyone... Whether they come in to pick up a free newspaper...buy some food or just for a chat...

A final stop before I reach my destination for the day is the local Town Hall... I have a chatter with the two community workers there...they are lovely people...It's a rare thing to have local workers based just round the corner who love your community as much as you...

So to my destination for the day...

It's quiet and I am the first there...I get a few things ready... Then people start to arrive...I breathe a sigh of relief... If you hadn't guessed I'm a people person... Before long the room is full... Someone's got dinner on and I can hear the familiar sound of laughter...chit chat...and music in the background...

I try every week to spend at least a few minutes taking in what's really happening while I'm in this place...not just what I can see on the surface but the deeper meaning to it...

There's lots of different people together...older...younger...those who face physical and mental challenges in life those that don't...but somehow...somehow that melting pot of people is working its magic...

They are together...laughing...smiling... talking about serious things...fun things...weddings...funerals...crafting...the old days...their futures...and especially what's for lunch!

The food is ready and after the rush of getting it to the table everyone goes a little quieter...enjoying a meal together...saying yum and complimenting our community cook of the day...

After our meal people settle down again to chatting and there's a game of dominos...but mostly people are just happy being together...washing up together...getting to know each other

more...laughing more...slowly clearing up...as there's no rush...it's all part of what we do together...

People then start to drift away...sharing a smile and sometimes a hug as they say goodbye...until it's just me and another person who I offer a lift to...we leave...I drop them off and it's just me again before I head home...

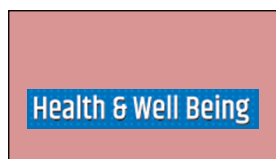
Home...my final stop for the day...to my partner Martin and dog Ollie...here we are eating tea...watching television...like we have done so many nights before...and will probably for many years to come...

So my musings have led me to these thoughts today...sometimes we might think we need to do more...complete that to do list...live in a state of doing...but sometimes maybe...just maybe...being together is enough...for a minute...an hour...a day...or even a lifetime...

This project helps meet the following public health outcomes:

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities	
1.18	Social isolation
1.19	Older people perception of community safety
1.08	Employment for those with long term health conditions including adults with learning disabilities
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.23	Self-reported well being
2.13	Proportion of physically active and inactive adults
2.11	Diet

Sporting Penistone



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The project has satisfactorily met targets for the this quarter is working on a forward plan for longer term development. A summary of progress is included in the report below.

Sporting Penistone

Project update January –March 2018

<u>Project</u>	<u>Progress, achievements, issues</u>
<p><u>Volunteer Administrator role</u></p>	<p>The focus has been on getting the gym back up and running, the updating of the gym policy and procedures and risk assessments.</p> <p>We have also been consulting centre users and local community organisations on our refurbishment plans.</p> <p>We have been actively recruiting new volunteers to both support new classes and for existing activities.</p> <p>Increasing existing administrative hours has enabled this role to focus more on volunteer policy development and governance issues.</p>

Milestones

Milestones and targets	Progress, achievements, issues
Equipment purchased	N/A
Volunteer Administrator recruited	See previous page
Systems in place to improve volunteering	<p>We are operating an improved procedure for volunteer recruitment and induction with better methods of recording information.</p> <p>We ran a First Aid course in January with 9 volunteers attending.</p>

Activity Intervention Targets

Activity/Intervention	Quarter 4		Quarter 1		Quarter 2		Quarter 3		Quarter 4		Quarter 1		Quarter 2		Quarter 3		Total Project target
	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	
Number of people attending training sessions					5	8	5	0	5	9	5		5		5		30
Number of volunteers, accounting for losses. Initial 40			45	42		48	50	54		62	55				60		60
Number of LWYL events			1	0				1		0	1						2
Number of new volunteers			5	7	5	10	5	5	5	11	5		5		5		35
Number of new community groups, activities or classes supported					2	2		0	2	2			2				6
Number of volunteer hours Initial: ave 57/wk, 723/qtr (13 weeks)	723		749	758	775	803	814	676	840	909	879		905		944		6629
Number of volunteer opportunities created			1	0	1	1	1	1	1	2	1		1		1		7
Number of fte jobs created	0.5	0		0.5			0.2	0		0.4					0.3		1
No. of adult volunteers engaged (new)			4	4	5	7	4	3	5	7	4		5		4		
No. of young people			1	3		3	1	2		1	1				1		

engaged in volunteering																	
No. of new activities which involve young people under the age of 18*					1	1		0		1			1				
No. people achieving a qualification							5	0**		0**	5					5	

**volunteers identified and courses being sourced for gym instructor qualifications to commence early in 2018

Case Study 1/ good news story

Please take this opportunity to tell us about what difference the funding has made, the impact or any good news/ outcome that we can share.

Summary

Supported a new activity for over 60s.

Key Learning Points

We have two new volunteers who are running a fortnightly over 60s music group.

It is in the early stages of development so numbers are lower than we would like. However we are supporting the volunteers in advertising and marketing.

Any relevant background

The older demographic is one of our target groups as we haven't run an activity specifically for them recently.

Who was Involved:

Staff: 1
Existing Volunteers: 0
New Volunteers: 2
Hours Given: 12

Any unplanned outcomes (Good or Bad)

The volunteers have been a bit disheartened that they haven't had more attendees. We are supporting them in encouraging them to keep going and to continue to advertise the activity.

We would like to think we could put on a larger social activity later in the

year and attract more attendees and older volunteers.

Next Steps

To continue to support the group and keep up the advertising.

Case Study 2/ good news story

Summary

We have a volunteer with a disability and she is able to volunteer alongside her personal assistant.

She is keen to develop her confidence and interpersonal skills through dealing with the public and completing admin tasks.

Key Learning Points

To be creative and open to offering different volunteering opportunities to our diverse community.

To continue to offer opportunities to develop admin skills appropriate to her needs.

Any relevant background

We were keen to offer flexible opportunities so that she was able to volunteer.

Who was Involved:

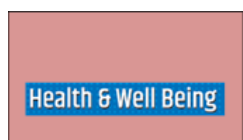
Staff: 1

Existing Volunteers: 1

New Volunteers: 3

Hours Given: 18

Penistone FM My Town My Community



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

This project aims to deliver training in radio for people over 55 years in the local community, providing an opportunity to learn new skills and support community networks. Satisfactory progress is being made against targets for this quarter. A summary of the progress is included below.

Project outcomes summary

Project Outcome	Intervention/ activities that will contribute to achieving project outcome	Target	Progress
Outcome 1 Training Deliver training to 10 people	<ul style="list-style-type: none"> • Training programme 	<ul style="list-style-type: none"> • September 2018 	8 / 10 trained / training for NCFE with growing of interest.
Outcome 2 Volunteering Provide volunteering experience opportunities for people	<ul style="list-style-type: none"> • Number of volunteering experience taster sessions working with local volunteer groups in the area 	<ul style="list-style-type: none"> • September 2018 	Volunteering experiences taken place with on going talking to the groups.
Outcome 3 Work Experience Recognised work experience opportunities in Penistone FM Community Radio	<ul style="list-style-type: none"> • Completion of the initial volunteer programme and delivery of approved work experience through volunteer presenting or other 	<ul style="list-style-type: none"> • September 2018 	This is progressing well with 6 people who are now trained and on air doing programmes.

Currently we have had 8 people taking part in the My Town My Community project, with the majority joining the station as volunteers and taking part in the NCFE qualification.

We have had an open day in January this was a great opportunity to meet listeners and bring more interest and awareness to the project.

If we could take anything away to learn from the open day is to have the next one when the weather isn't as icy as I feel this may have put some people off making journeys out and maybe we would have had even more interest if we had placed it on a weekend day.

We have a trainee working on their NCFE qualification at the moment and we have had a couple more expressions of interest to get involved with the project, which have been followed up and invited in for further discussion as to what they would like to get involved with and how we can help them.

We have now printed the leaflets and flyers created and this has been distributed amongst local groups and local places such as Penistone Ladies Choir and Penistone Library to advertise the project to people in locality.

We have also been continuing with the project to have a big drive on air, online and in local newspapers.

We have started to gain more ground promoting local community groups, and we have had various groups into the studio speak from Penistone Ladies Choir to Woodhead Mountain Rescue, with many more to follow in the next few months.

We still face the challenge of promoting local community groups, we have made a plan so that we can contact all the local groups throughout the year that would be most beneficial to them, in this quarter we have contacted the requested 9, however, 4 have come to fruition. I'm finding it hard to believe that the local groups in Penistone are uninterested in what essentially is free advertising to their community group; however I will be persistent in trying to get everyone involved in this project.

We are still working with Penistone Line Partnership, we have tried to make a start with ideas for improvements to the station and we have linked her with contacts to create plans to increase volunteers however we have yet to hear any feedback to the use of these contacts.

MILESTONES

MILESTONE	TARGET DATE	PROGRESS/ ACHIEVED
Project launched during September 2017	October 2017	Achieved
To achieve 10 NCFE Level 1 Radio unit passes for the participants and develop their communication skills	September 2018	Progress - achieved 5 /10
Introduce a new system to provide community information to Penistone Railway station and increase participation in volunteering there by 25%	September 2018	Meeting held. Plans discussed with promotion for new volunteers in progress with the volunteer group and information.
To train up to 8 new presenters or interviewers within the scope of the project to add value to the local area	September 2018	Progress – achieved 6/8
Equipment purchased	October 2017	Achieved

QUARTERLY PROJECT TARGETS

Activity/Intervention	Quarter 2 July-Sept		Quarter 3 Oct-Dec		Quarter 4 Jan-March 2018		Quarter 1 Apr-June		Quarter 2 July-Sept		Total Project target
	T	A	T	A	T	A	T	A	T	A	
New jobs created – P/T (from 1 st September)	2 (0.8 FTE)	2									2
% of spend local to area	N/A	N/A	90 %	90 %	90 %	90 %					90%
No of new volunteers (as a direct result of this project with Pen FM)	N/A	N/A	5	5	5	1	5		3		18
No of volunteer opportunities created as a direct result of this project	N/A	N/A	10	20	10	15	5				25
No of people attending training sessions achieving a qualification with NCFE	N/A	N/A	3	4	3	4	4				10
No of community groups supported to increase volunteering (promotion of work/activities/interviews/radio air time)	N/A	N/A	4	4	6	5	8		6		24
Case studies highlighting the project	N/A	N/A	2	2	1	1	3		2		8
Content for Facebook posts for Penistone Area Team pages	N/A	N/A									As available
Provide info for Penistone Line Partnership notice board as required and increase by 3 volunteers	N/A	N/A	0	0	1	0	2		1		3

Case Study

Eddie began volunteering with Penistone FM several years ago, his passion is music.

Eddie has always found that he enjoyed presenting; however after the launch of My Town My Community, he felt he would like to expand his knowledge and confidence in other areas at the station such as interviewing.

Eddie is currently taking part in the course and is gaining confidence in using the equipment.

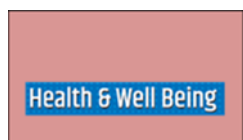
I believe for him academically this is a challenge, however he is confronting any challenge he comes across with the support from Cera and Steve and this is enabling him to learn new skills and information that he was not aware of.

This picture was taken on our open day as you can see we had a vast amount of people and we were able to talk to people who wanted to know more about the project and people who wanted to simply have a nosey around the studio.



Phil Johnson who was a trainee on our NCFE course is now a presenter with the Penistone FM team and recently interviewed Woodhead Mountain Rescue as part of our push to support local community groups.

Cycle Penistone



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

Cycle Penistone has received Working Together Funding for a period of 12 months which ends in May 2018. Satisfactory progress against targets has been made and funding has been able to support Area Council priorities whilst making an excellent contribution to the development of this Community Interest Company. The project has also been able to pick up on the legacy from the Tour De Yorkshire coming to Penistone.

Milestones, Outcomes & Interventions: Performance Targets

Project Update	Progress, achievements, issues
	<p>2 Part-Time Staff Posts created to deliver the milestones and more of this project. The input of having these posts has been a tremendous boost and it has enabled Cycle Penistone CIC to achieved the following and more;</p> <p>A page on our website is currently being put in place with details and links to local accommodation providers and to the Visit Penistone website. The website is updated regularly.</p> <p>Social media continues to increase our face book page followers now stands at over 1300. eBay shop sales has increased massively and we regularly ship bikes to all over the UK and sometimes abroad.</p> <p>The Sunday ride out club, is becoming ever popular with around 20 people pm turning up regularly, it's also been decided to run a ride on a Wednesday evening, so we are now open until 8pm on Wednesdays. The group are also forming a committee and having Penistone Cycle Club tops printed.</p> <p>We continue to offer regular maintenance workshops for all levels of ability and group bookings if required. New timetable of workshops, rides and information is being done.</p>

Trading figures this year show growth of an amazing 60% !

Our reliance on grant funding income has dropped from 50% in year 1 to 10% in this our 3rd year up to 31st March 2018.

We have exceeded the VAT threshold so are now VAT registered, but this enables us to offer the subsidised Cycle to Work Schemes.

Just this week we delivered an evening workshop to the local scout group of 25 young people.

We have been approached by headteacher of a school in Dinnington to deliver workshops in school.

Are happy to work in Partnership with the owners of the Stanhope Arms at Dunford Bridge.

We have 1 volunteer with us, the other went and did his CYTECH Level 2 qualification and was offered a post in a large bike shop, we have just recently taken him on a part-time basis, he travels from his home in Buxton. We have also had a volunteer doing his Duke of Edinburgh qualification with us every Saturday morning for 12 months, we have just offered him part-time hours also for this season before he leaves for Uni in September.

We're delighted the TDY is coming back through Penistone again this year, this can only see cycling and the services we offer continuing to grow, this in turn is doing what we set out to do "creating regular paid employment for local people" 9 of us, as we stand today, so were beginning to feel a bit proud of our achievements and team effort ! We also use local businesses and services as a 1st choice.

We still have visitors from far and wide using the area and returning regular, many customers from Barnsley, Sheffield and Huddersfield as well as Manchester and all corners of the UK many who are here on breaks away in the surrounding areas.

We have lots of these asking for advice and signposting to other businesses in the area from B7B's to camp sites, café's, pubs, shops and places of interest. All seem to like the fact we love where we live and have the knowledge and time to happily give them as much info as they want.

The take up of the bike re-cycling and our pick up service since launching in Feb/March has been outstanding and there's little doubt it's well received by all, the figures speak for themselves, over 500 sold since March 2017 ! and over 180 donated by mainly local people.

The other thing people love is the trade-in we can offer and of course the having a try on a bike before buying.

Overall Cycle Penistone CIC is doing really well and we are very proud as to what we have achieved in such a short time, we have a great team and lots of skills between us all, we basically love what we do !

There is no doubt with the help of this grant and the staff posts it has paid for has been a great boost and has made a big impact on growth.

We are expanding our working with BMBC and the Elsecar Park scheme so they can deliver a hire a bike scheme with a fleet of bikes we provide. To Worsbrough Mill, and doing some events at Elsecar heritage Centre.

It's been a very tough winter with the weather and our trade has been slow to pick up this spring, but all in all it's looking like it's going to be another busy year for us and Cycling in the Penistone area.

Milestones

Milestones and targets	Date and comments
Part time development and volunteer co-ordinator in post	2 Part-time posts created and in place May/June 2017
Schools involved (6)	7 Barnsley schools and 2 Stocksbridge school have used our services for cycling events they have run.
LWYL events delivered	I need to discuss this with the Community Development Worker in Penistone and put together some plans.
2 case studies per quarter produced	2 are included with this monitoring form.
Content for Facebook posts per month x 2	Screen shots of a sample of facebook posts are included with this monitoring period.
Any additional milestones reached	60% growth in year 3

Activity Intervention Targets

Activity/Intervention	Q 2		Q 3		Q4		Q 1	Total Project target
	T	A	T	A	T	A	T A	
Percentage of project expenditure local to Barnsley	90	80	90		90	90	90	90
Number of LWYL volunteers			6		6			12
Number of LWYL events that promote health and well being (to be agreed with Penistone area team – community bike ride, park bike hire)			1	2	1		2	4
Grow participation in cycling:								
Number of new volunteers		2	2	0	2	1	4	4

Number of new community groups supported		2	2	1		3	2	4
Number of schools involved for the first time		6	3	1		2	3	6
Number of volunteer hours	150	5 6 0	150	360	150	150	150	600
Number of volunteer opportunities created (specific volunteer roles to be identified and promoted)		1			3	4	3	6
Number of fte jobs created	0.6	0 . 6				2		0.6
No. of adult volunteers engaged - Male - Female - Over 50's		1 1 1	1 1			4 2 3	2 2 2	8
No. of young people engaged in volunteering	2	2				2	4	6
No. of activities which involve young people under the age of 18	4	3		2		2	4	8
No. people achieving a qualification/ accreditation		1	2	2	2		2	6
No. of people taking up work placements		1	2		2			4
Increased marketing - Number of posts - Increase in followers/ shares - Number of press releases / articles	10	4 0	20	60 540	20	25 500 6	30 1	90
Number of new visitors to the area	100	3 0 0	100		100	300	100	600+
Increase in No. of bikes recycled	60	2 3 5	50		60	180	60	500+
No of signposting to businesses/ attractions etc	30	1 5 0	40		150	80	100	320+
Working with a range of services including Penistone Area Council commissioning and social prescribing service	6	6	3	2	6		3	18
No. of referrals from services, schools, agencies	12	3 0	4		25			41
Reduce % of inactive adults	20	5 0	20		20			60
No. of new people utilising outdoor space for exercise and health reasons	150	7 0 0	50		300	100	500	1000
Increase in number of cyclists on the TPT		0						50%

Case Study 1

Summary

The funding gave the business an opportunity to invest in extra pairs of hands for the office creating 2 part-time paid posts for local people.

Key Learning Points

Staff are vital to any business, investment in the right people for the job is crucial

Any relevant background

As a CIC we are happy and proud to be able to offer people opportunities such as this, it appears others in the industry are not as willing to.

Who was Involved:

Staff: Jill

Existing Volunteers: Jill

New Volunteers:

Hours Given: 120

Any unplanned outcomes (Good or Bad)

Limited office space may mean expanding into the upstairs office.

Next Steps

It is hoped Cycle Penistone CIC will be in a position to keep Sarah and Claire on when the support for her post via this grant comes to an end in May, it is seen as a priority as their input and extra help has been justified.

Case Study 2/ good news story

Summary

Working in partnership with the Environment & Transport Dept at BMBC and FCC Environment who run the Household Waste Recycling Sites, we developed the Re-cycling scheme and following its launch in Jan 2017 it has gone from strength to strength.

The crowning glory has been, shortlisted in all 4 awards that the staff in the Environment & Transport applied to, wining gold in the first one iese, Highly Commended in the LGC awards 2018, awaiting results for National Recycling Awards and the Awards for Excellence in recycling and waste management.

Key Learning Points

Lack of cashflow has meant limited publicity of the scheme, but somehow we were lucky and managed to get publicity from Radio and press coverage as they were all so impressed with the scheme.

Any relevant background

We are all working together as a team, this means we achieve more, work smart and most important we are all happy to be at work. Jill's moto is "we run a happy ship climb aboard if you want to join us on our journey" !